

The background features several abstract geometric shapes composed of thin white lines and small white circles. In the upper left, there is a complex network of lines forming a series of connected triangles. In the upper right, a single triangle is formed by three circles at its vertices. In the lower left, a single line segment connects a circle to the bottom edge. In the lower right, a triangle is formed by three circles at its vertices. The overall aesthetic is clean, modern, and technical.

**IPONWEB**

# Challenges of Managing Digital Supply Chains

Privacy Perspective

Niraj Nagpal

Director Business Development APAC-  
IPONWEB

IPONWEB is a global technology company that engineers advanced advertising platforms.

We are pioneers in programmatic, RTB, and machine learning.



13+

years RTB  
experience



170+

1<sup>st</sup>-party RTB  
systems built



550bn

bid requests seen  
daily via BidSwitch



5500+

buying models  
deployed daily



300+

engineers and  
data scientists

# Recognized leaders in Ad Tech

“They’ve spent the past 10 years quietly building the technology that powers the online advertising industry.”

**DIGIDAY**

“The most influential ad-technology company you’ve never heard of.”

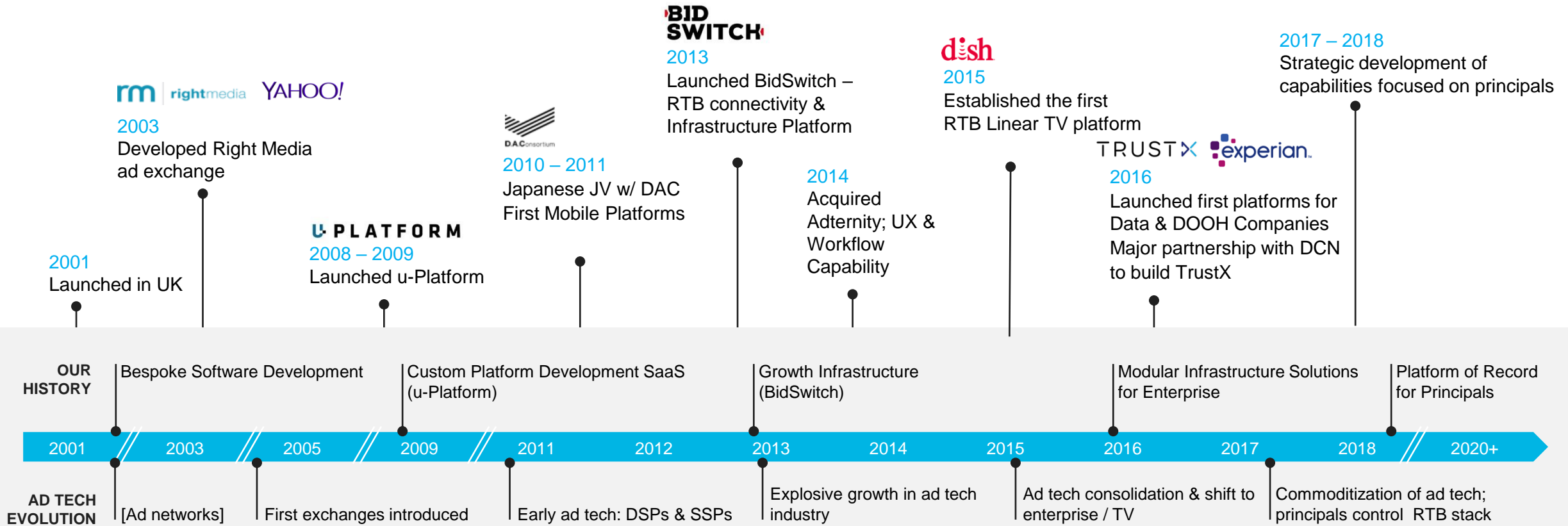
**AdvertisingAge**

2017 Winner:

Best Overall Technology for Programmatic Trading

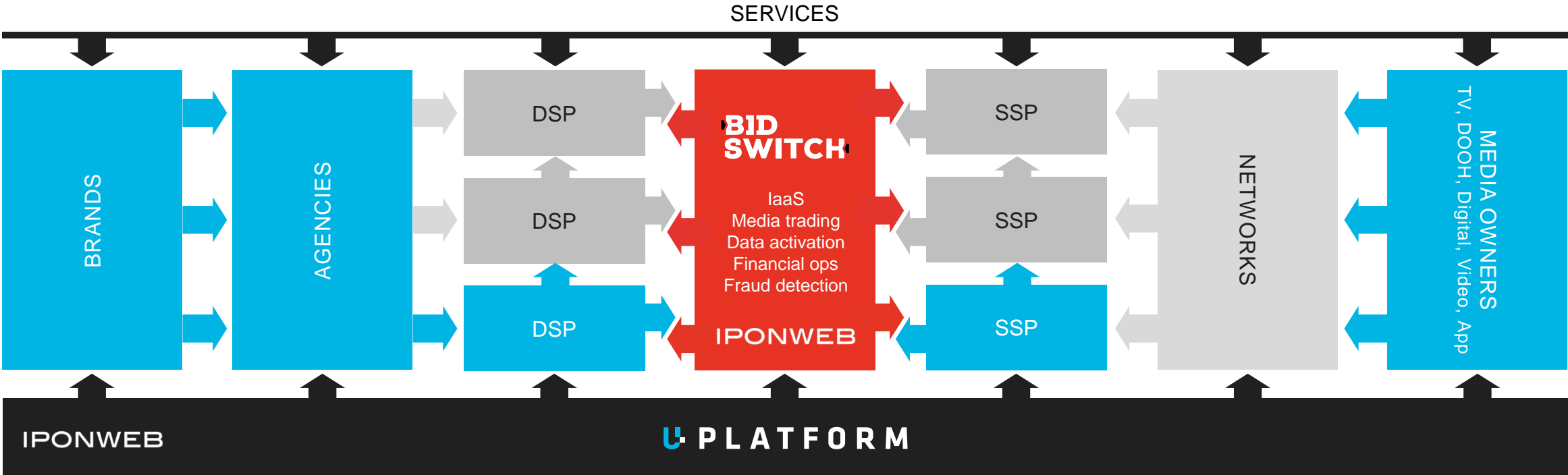


# Our evolution mirrors the history of ad tech



# We build the technology that underpins the digital advertising ecosystem

IPONWEB technology has contributed to more than 170 media and data trading systems across both sides of the programmatic ecosystem, and across all media formats and channels.



# We're an industry of transition:

Media is shifting to **digital**.

Digital shifting to **programmatic**.

# Which has resulted in increased complexity...

## DIGITAL'S EARLY DAYS

Brand buys  
Relationship-based



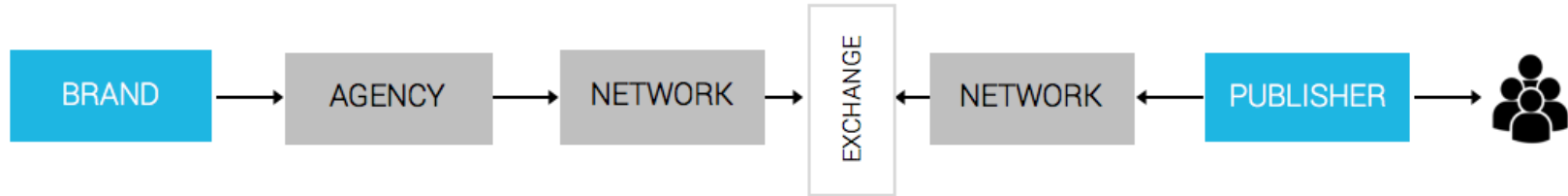
## EARLY 2000s

Contextual buys  
Efficiencies-based



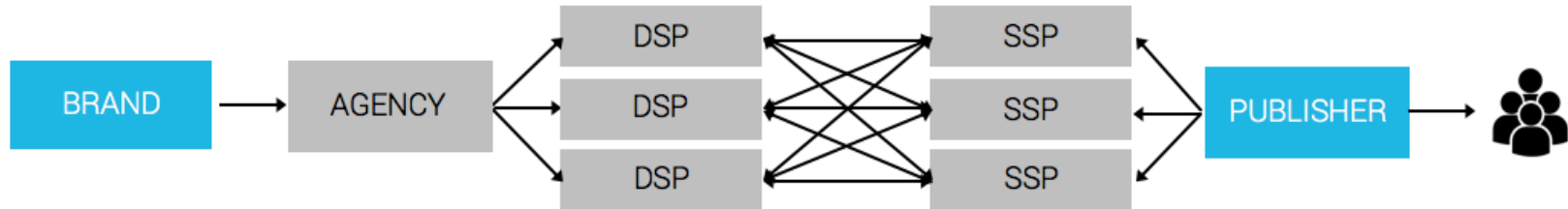
## MID-2000s

First exchanges  
Global scale  
Algorithmic buying



## 2010 ONWARD

Audience buys  
Automated, data driven  
Efficiency & scale





And created in increased focus on privacy compliance and value chain transparency.

Brands and publishers must now take ownership of their data and privacy relationships.

1. What is GDPR
2. Results seen on BidSwitch
3. Consent String Analysis
4. What does this mean for advertisers?
5. Evolution of programmatic and expansion into other channels via digitization.
6. Next Steps

01.

# What is GDPR

# GDPR Basics



- ⦿ General Data Protection Regulation, came into effect on May 25
- ⦿ Intended to strengthen and protect personal data by providing more privacy rights to EU individuals and placing significant obligations on organizations
- ⦿ Covers any personal data that leaves and/or enters any EU member state
- ⦿ Not just EU companies are affected
- ⦿ Regulation vs Directive
- ⦿ Non-compliance carries steep fines (the greater of €20million or 4% of global revenue)

# It is nothing to dread

The spirit of the regulation protects customers and their personal data – minimizes data collection

**EMPOWER  
USERS**

Added transparency builds trust between data controllers and data subjects

**ADDED  
TRANSPARENCY**

Clear consent rules enable better communication between data subjects and data controllers

**CLEAR  
CONSENT**

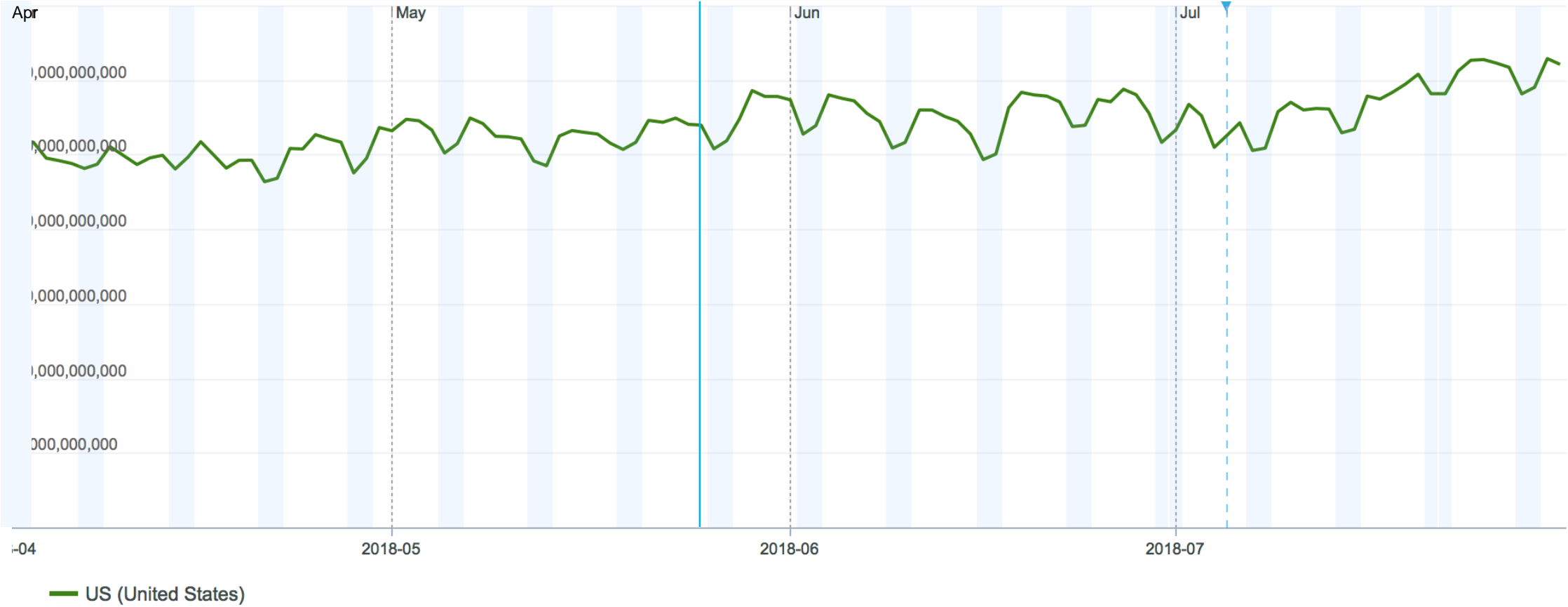
Put “privacy by design” at heart of future product and data collection efforts

**PRIVACY  
FIRST**

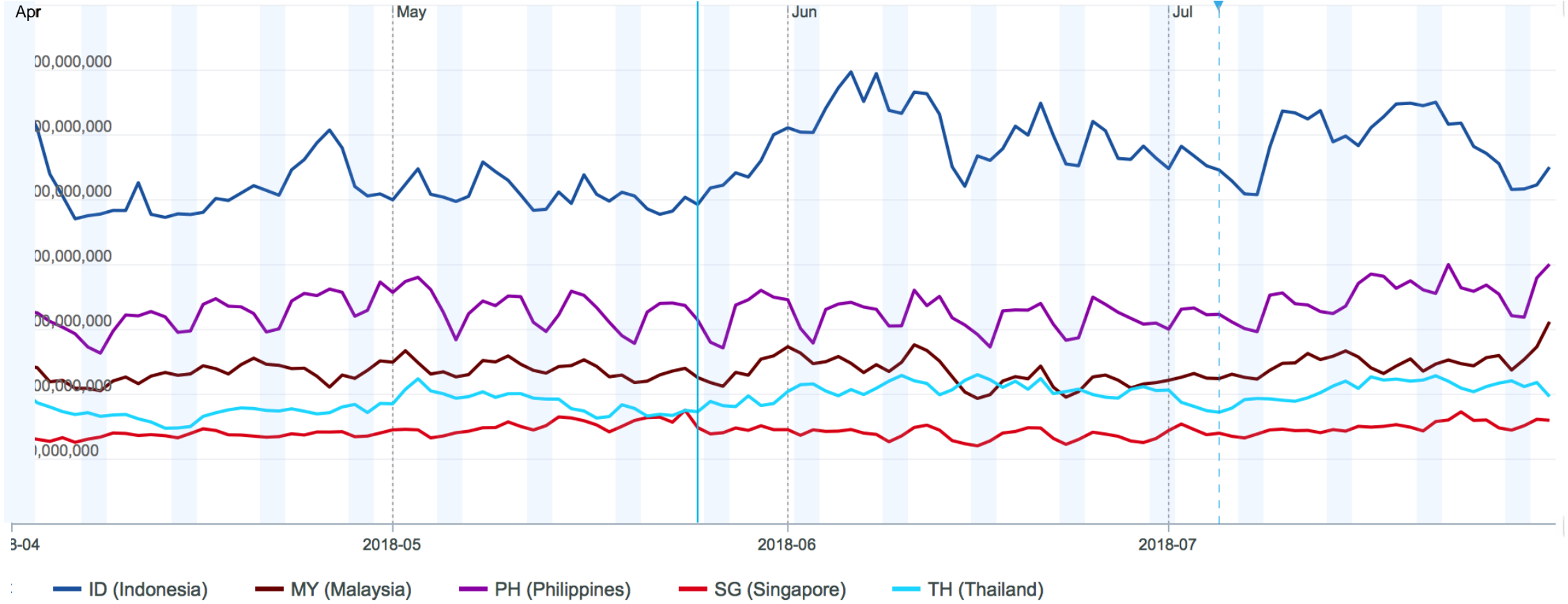
02.

# What Happened?

# US Inventory continues unabated

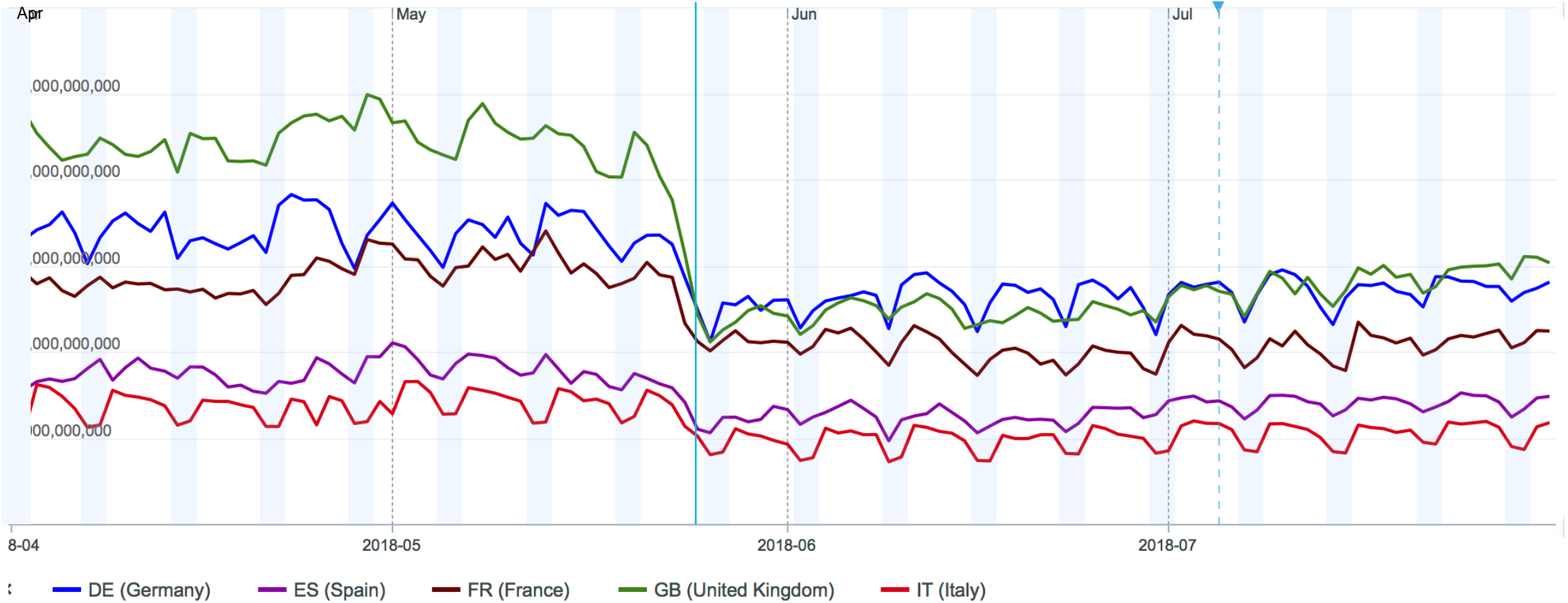


# SEA country inventory saw no change

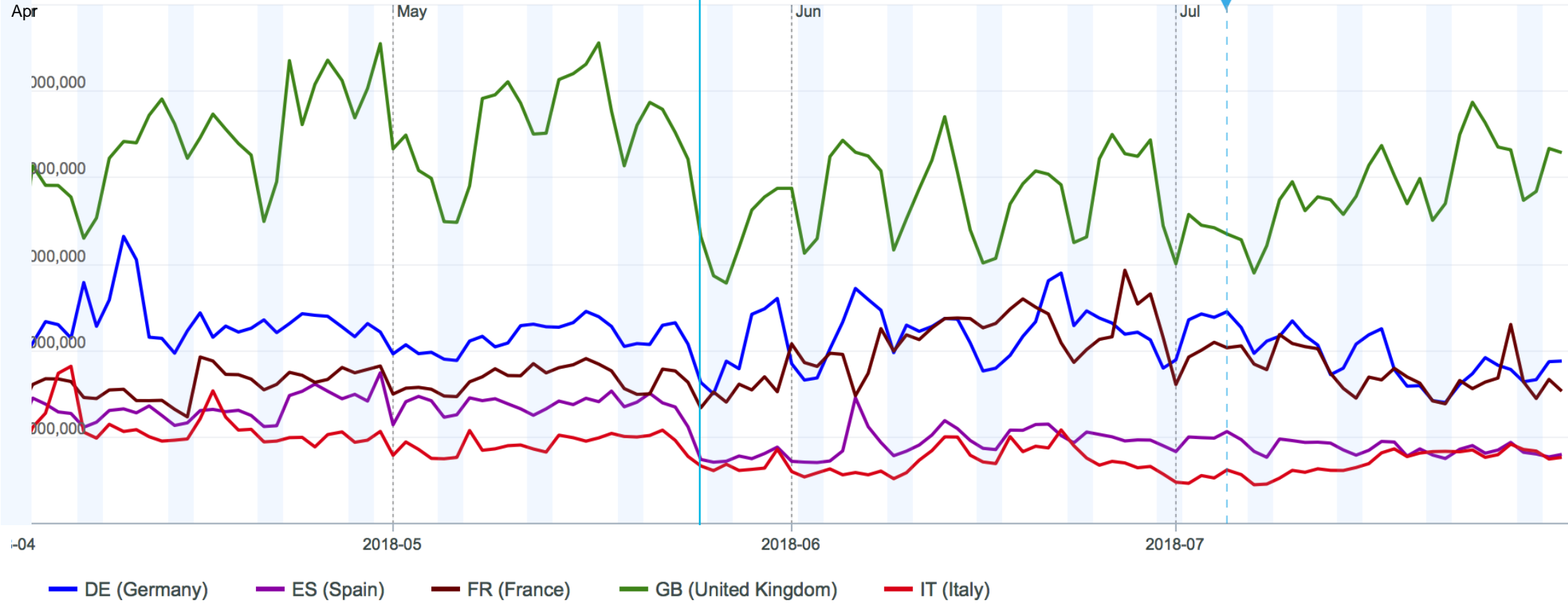




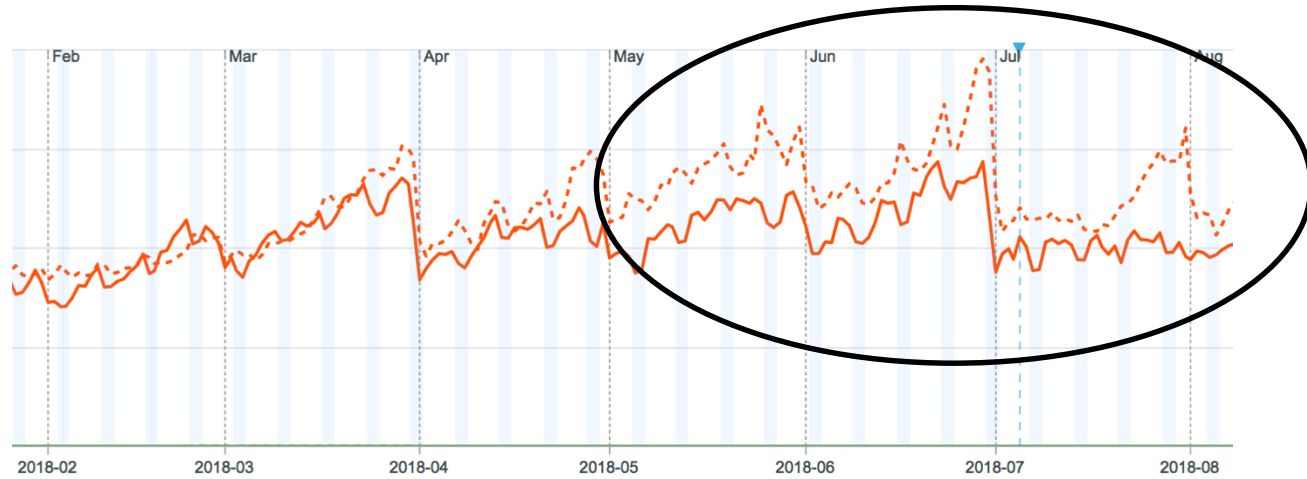
# EU – 5 saw sharp declines in supply



# EU – 5 impressions were less affected

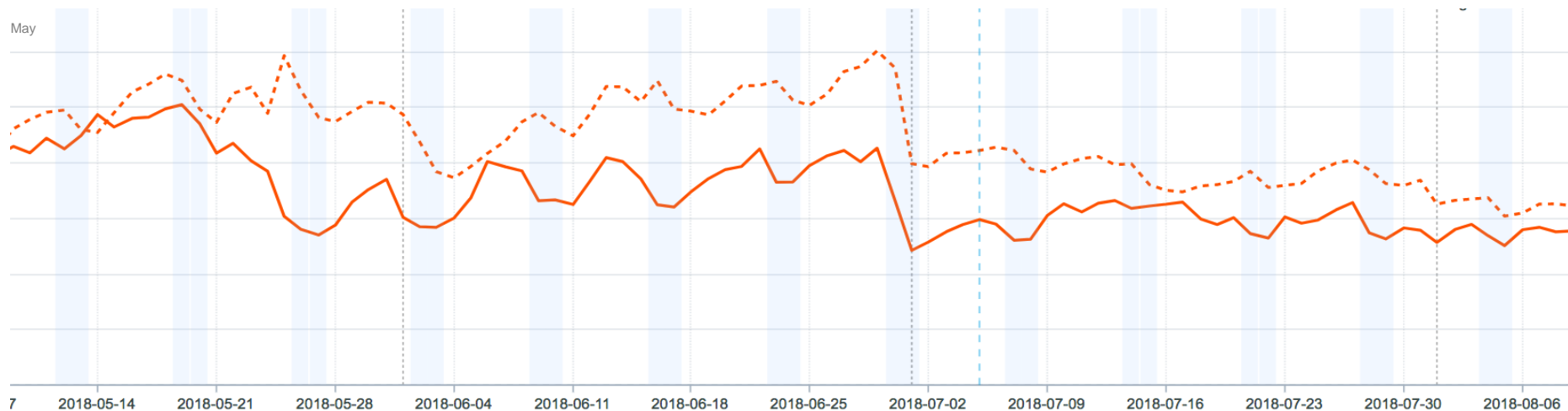


# Resulting in limited changes in media spend



**Estimates:**

- 15-20% drop in EU trading, May – Jul
- 5-7% global dip
- Aug looking better but likely to remain a persistent issue amidst uncertainty



— Current Spend  
 - - - Year-on-Year Spend

# GDPR Consent Propagation Analysis

- ◉ Data from Sept 1 – 19
- ◉ 27 Terabytes of raw data logs
- ◉ 3 million compressed, aggregates comprising 4GB of data
- ◉ Google BidQuery Analysis

Analysis of consent strings that have been supplied into the impression opportunities by the publisher, consent management platforms and the inventory platform for the following: is GDPR applicable, do you have user consent



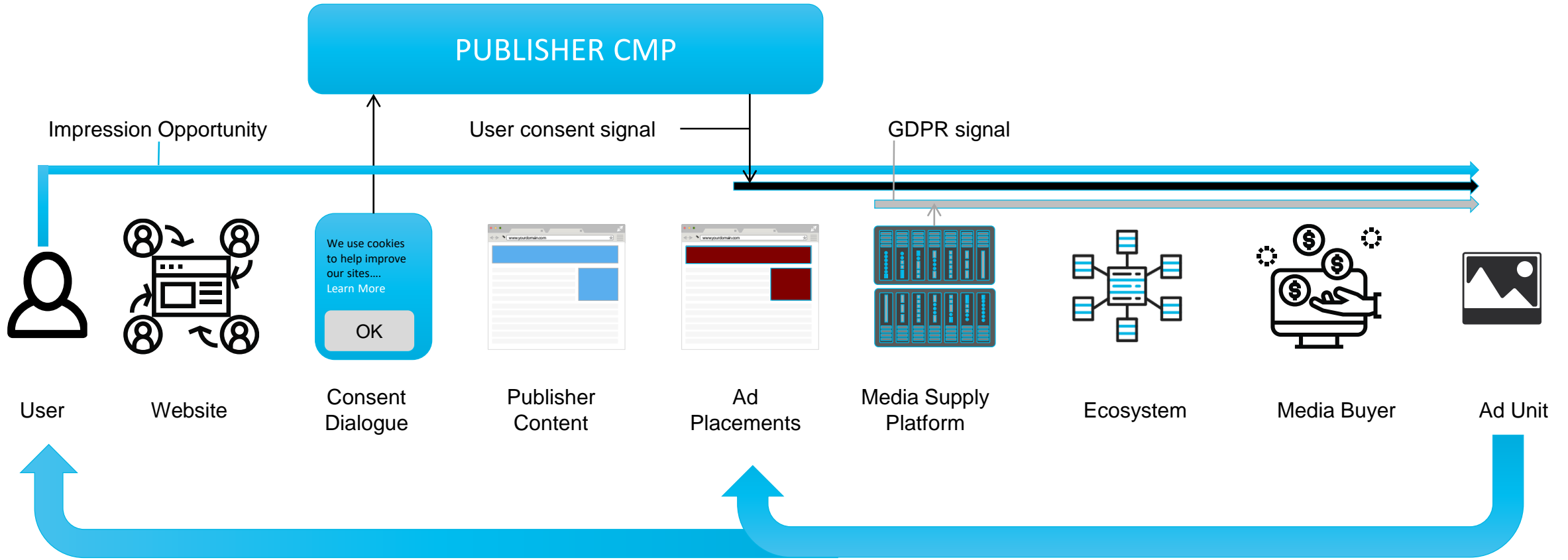
# Consent

Consent is a statement or clear affirmative action signifying agreement to the processing of personal data. It must be

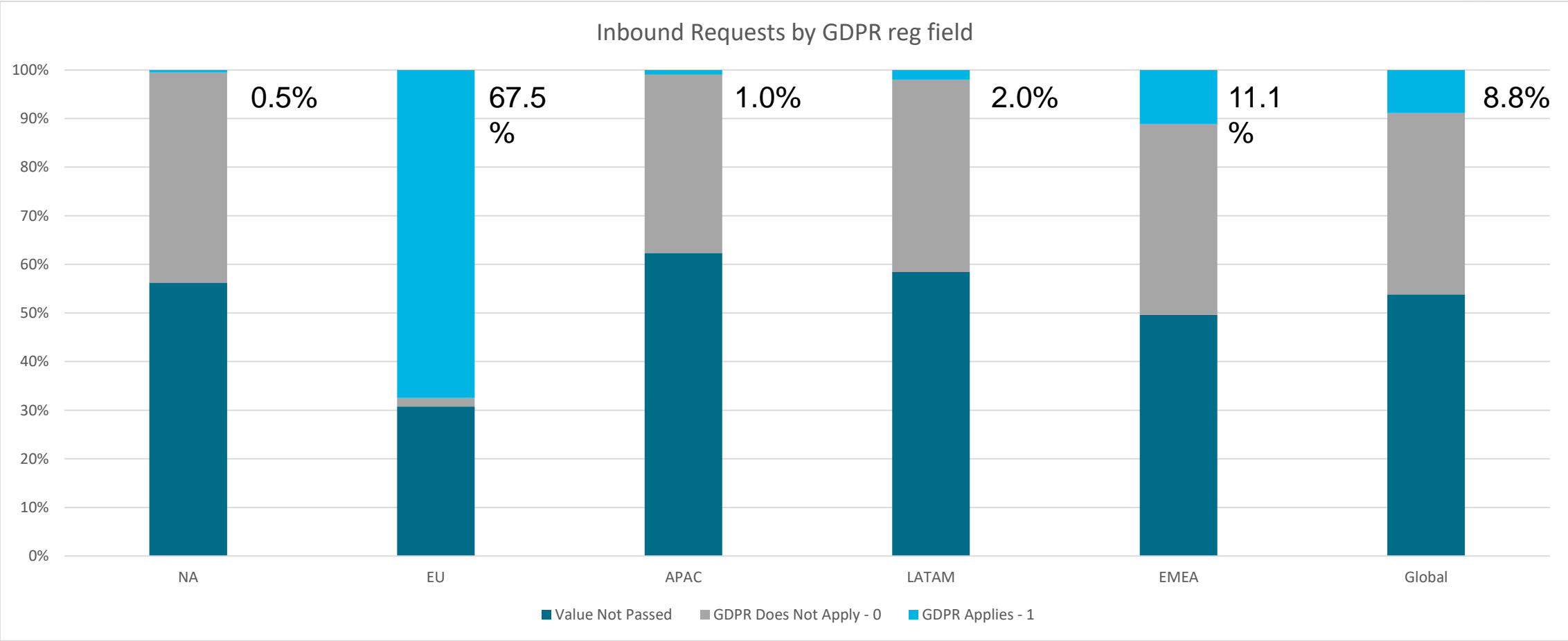
- ⊙ freely given, specific, informed
- ⊙ Controllers must be able to demonstrate that the data subject has consented to the processing of their personal data.
- ⊙ Consent must be revocable at any time. Revoking consent must be as easy as granting consent.

- Consent ≠ silence/inactivity
- Consent ≠ freely given if inappropriately bundled.
- Consent ≠ freely given if inappropriately a condition
- Consent ≠ freely given in situations of “power imbalance”
  
- Which affirmative actions can convey consent?
  - Choosing technical settings (which)?
  - Further browsing?
  - Clicking a link?
  - Highlighting text?
- Informed = purpose & controller disclosed

# Consent management flow

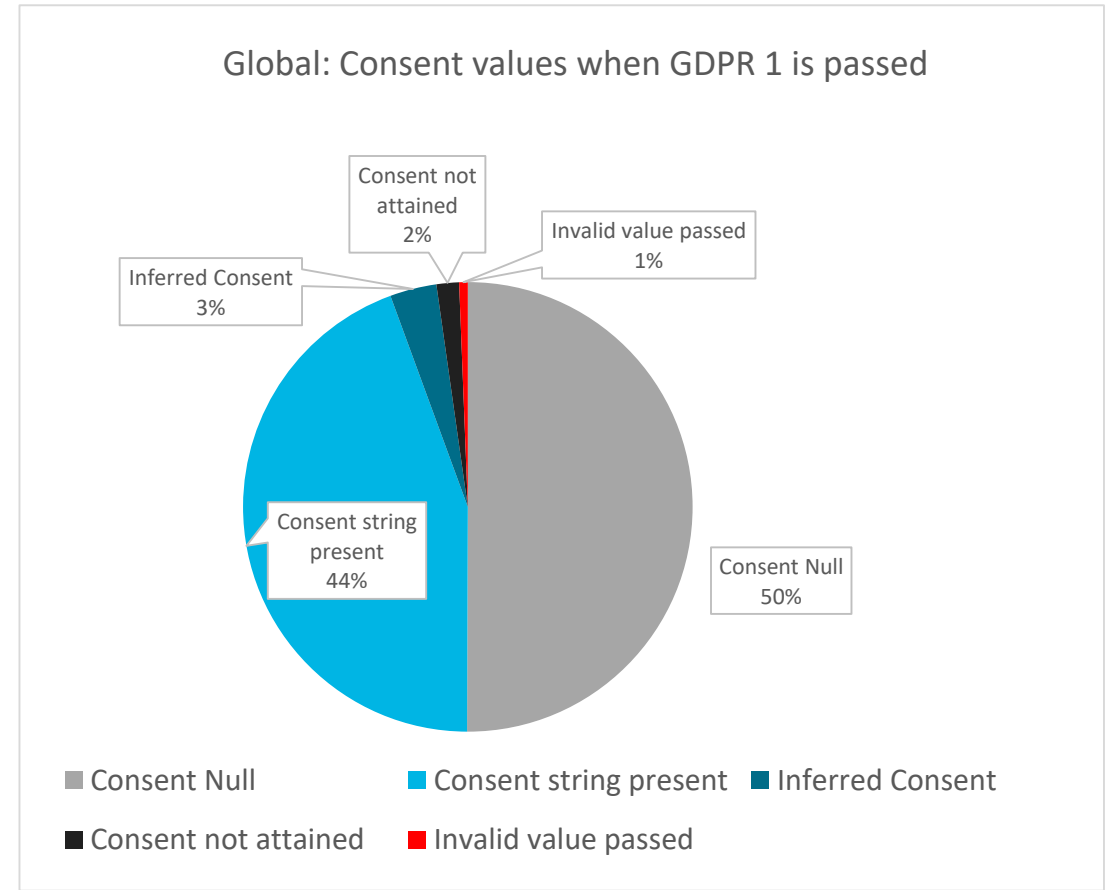
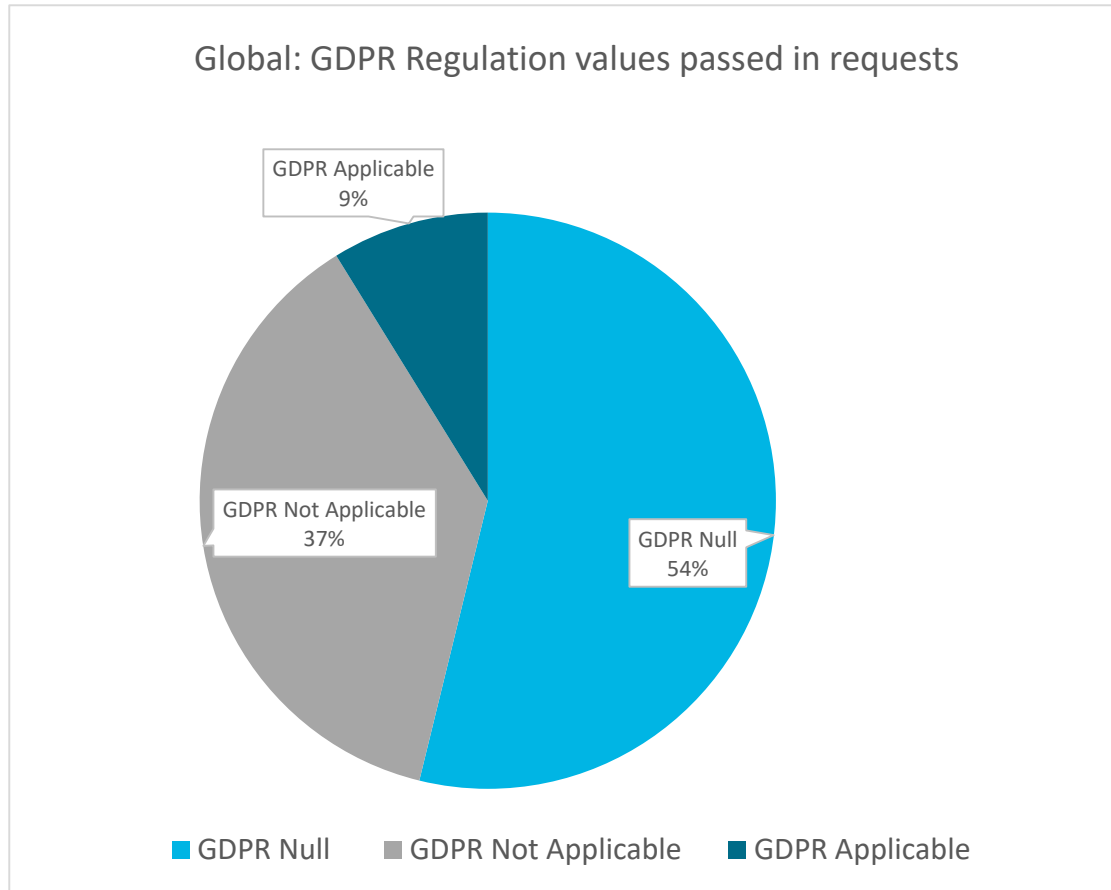


# Regional splits of – GDPR applies %



Source: BidSwitch September 1-19

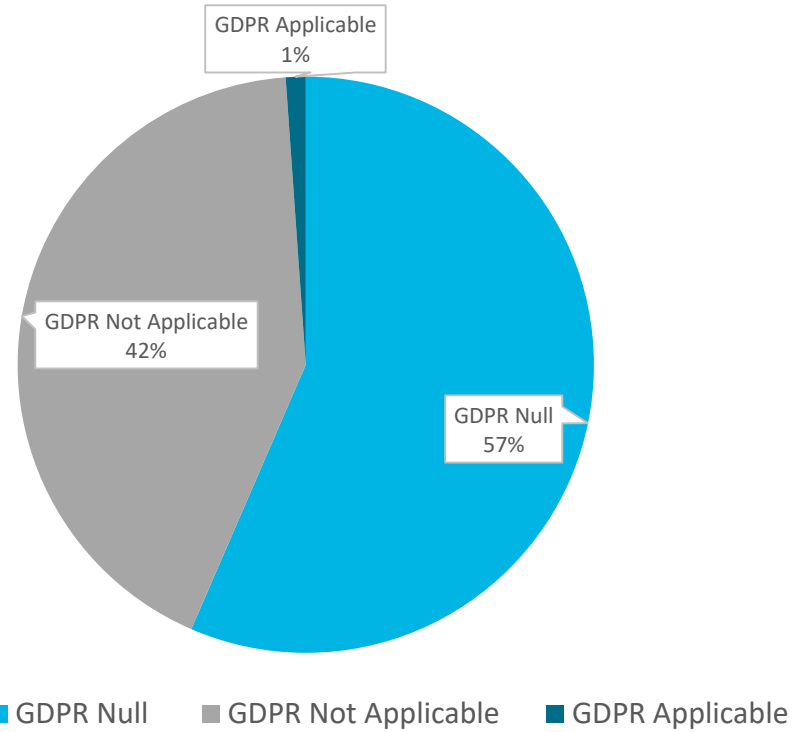
# Global consent string analysis



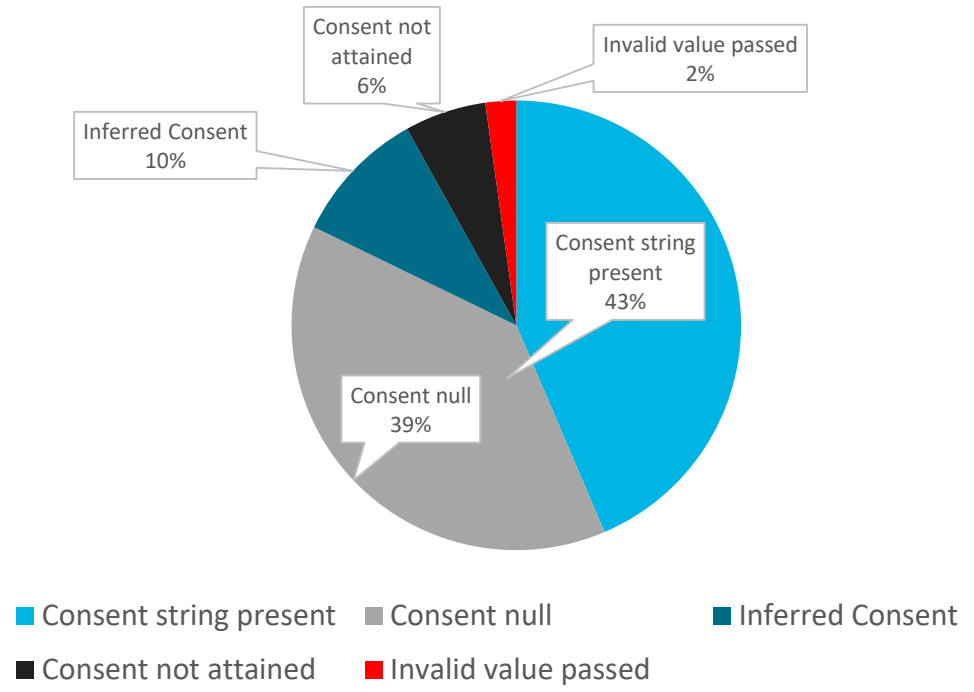


# SEA consent analysis

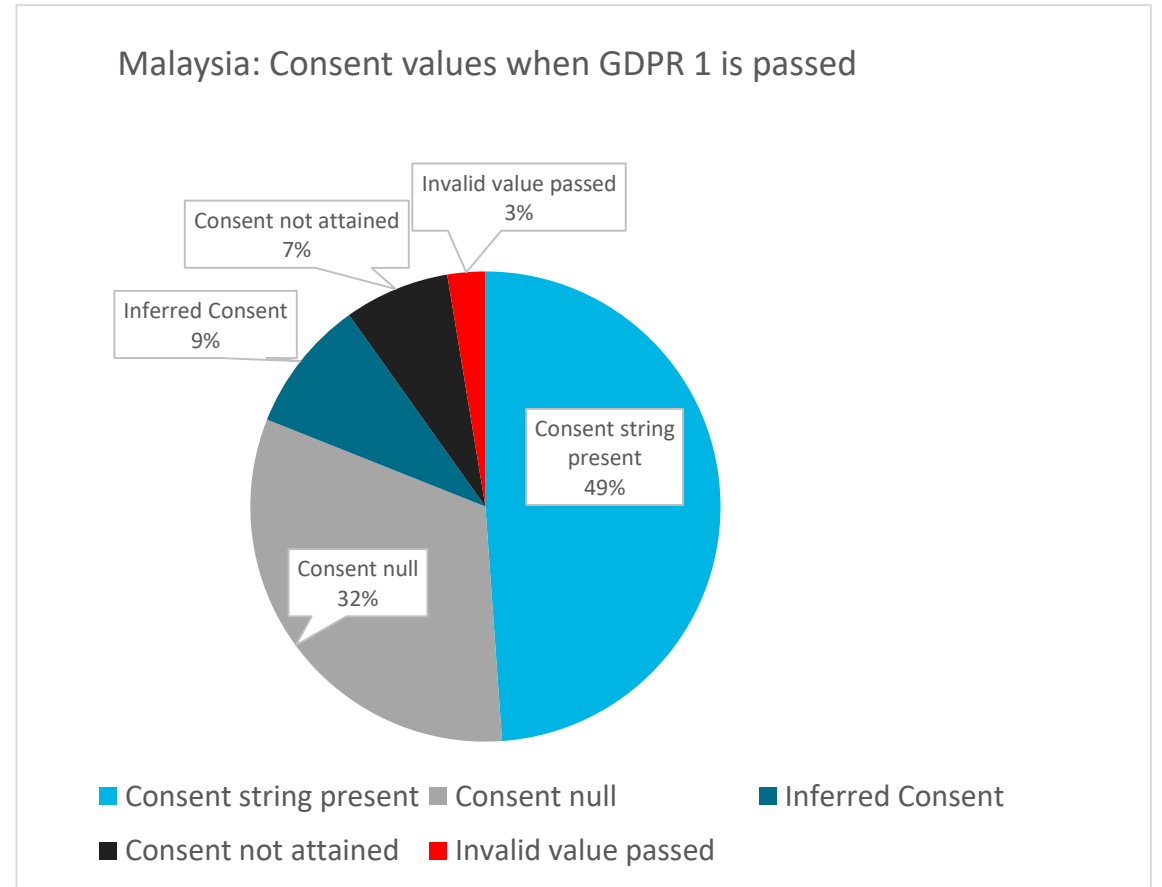
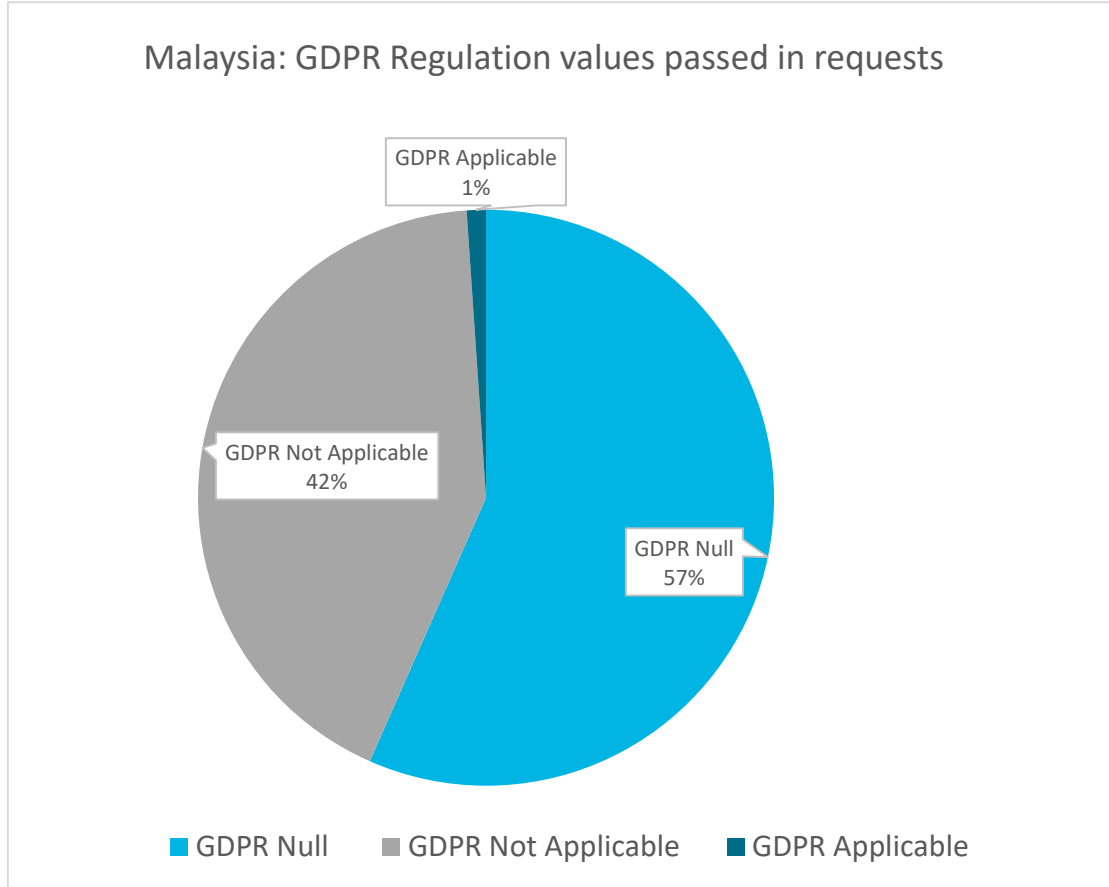
SEA Region: GDPR Regulation values passed in requests



SEA Region: Consent values when GDPR 1 is passed



# Malaysia consent string analysis



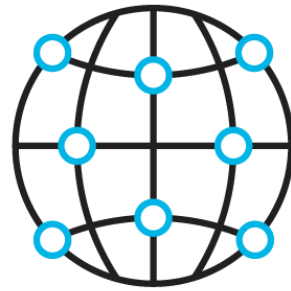
04.

What does this mean for  
advertisers and publishers?

# All but the EU has yet to react



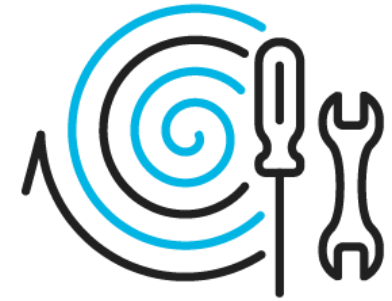
Confidence in the EU is starting to return and inventory levels are on the increase again.



Majority of the impact was only in EU countries.



Over half of all inventory does not even contain the GDPR identifier values



When it is passed, 50% of the time it is a null value and there is still confusion as to what the correct values are as

# New regulations are coming into effect and will have continued impact on the ecosystem

## ePrivacy Regulation

**EU ePrivacy Regulation** (ePR) is a proposal for **Regulation** on Privacy and Electronic Communications

## AUS Data Privacy

Privacy Amendment (Notifiable Data Breaches) Act 2017 as well as Privacy Regulation 2013

## California Data Privacy

The California Consumer Privacy Act, A.B.375 provides California residents with new rights around data collection

## PIPEDA

Personal Information Protection and Electronic Documents Act - Canada

# Take ownership of data relationships

The opportunities for publishers within the post-GDPR marketplace include:

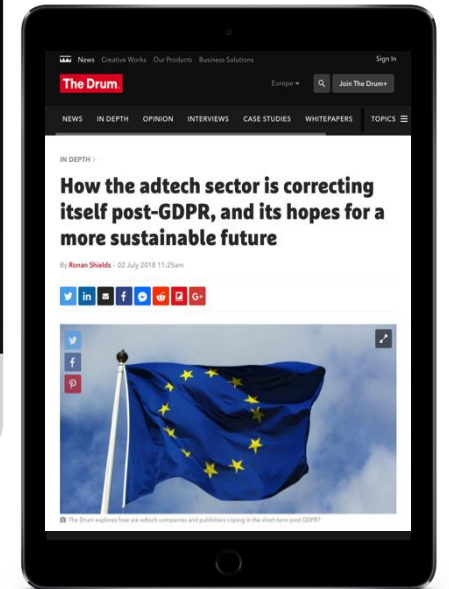
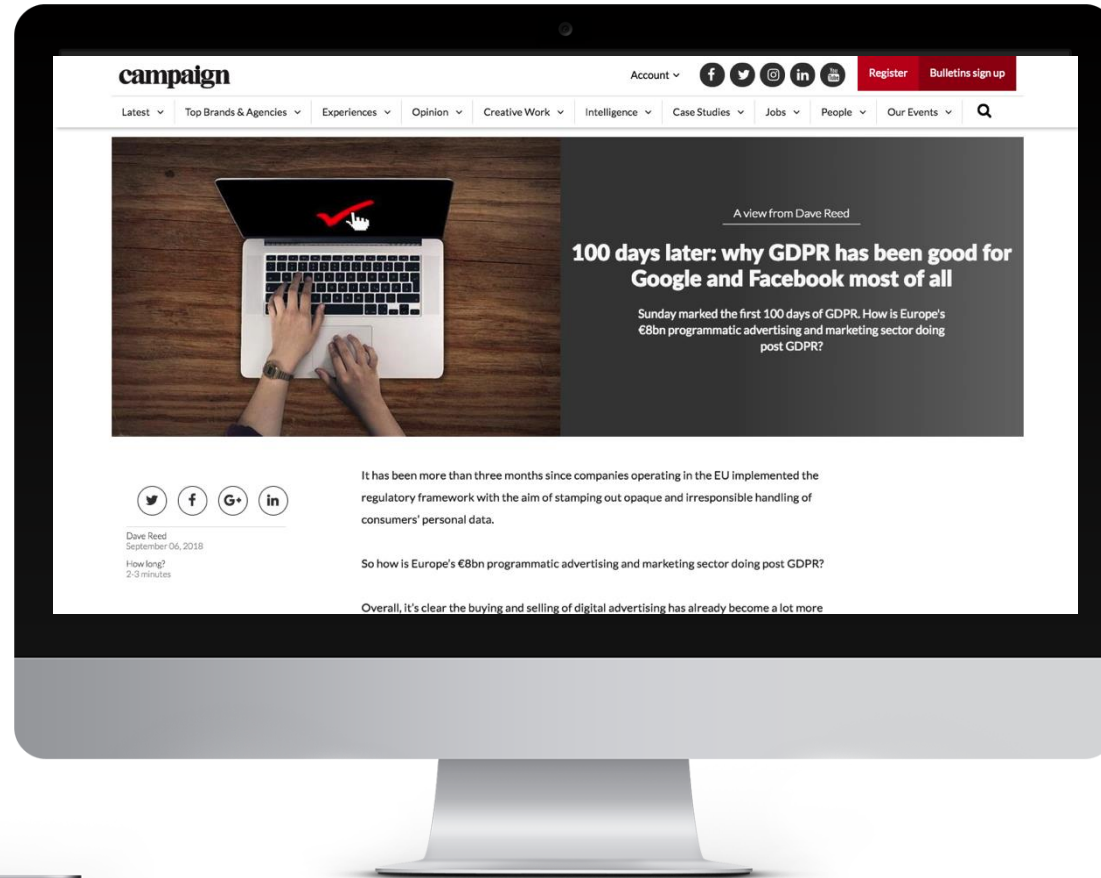
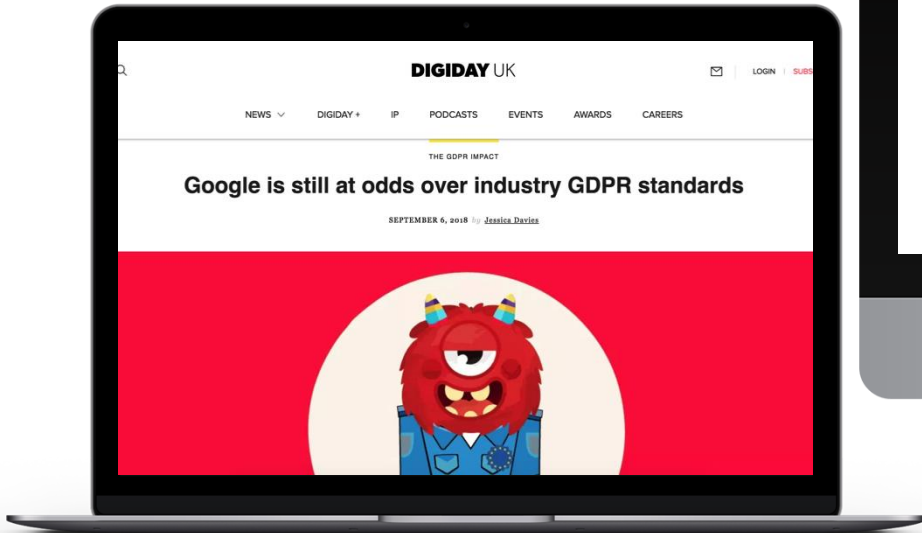
- ◉ Giving publishers the opportunity to re-engage with their users as they may need to solicit additional consent under GDPR and rebuild trust with their users
- ◉ Taking ownership over the Data and quality of Data being used in the ecosystem; PMPs should inherently become more valuable and trusted as the primary source of Data and the way to buy audiences over RTB.
- ◉ Due to the enhanced ownership position of being a Data Controller vs Data Processor, Publishers have a unique opportunity and control the Advertising supply chain to make their most of the context of the user

The opportunities for advertisers within the post-GDPR marketplace include:

- ◉ Providing more control and accountability for all participants in the advertising value chain while helping to improve transparency.
- ◉ Taking ownership of their data relationships and make sure that partners have addressed regulatory compliance when it comes to data used in advertising campaigns as brands could also face significant fines.
- ◉ Provides an opportunity to develop a new dialogue with consumers about their data and assurances that it will be used responsibly.

Advertisers and publishers should plan for privacy, select partners with long-term privacy vision in mind

# Who were the winners?



05.

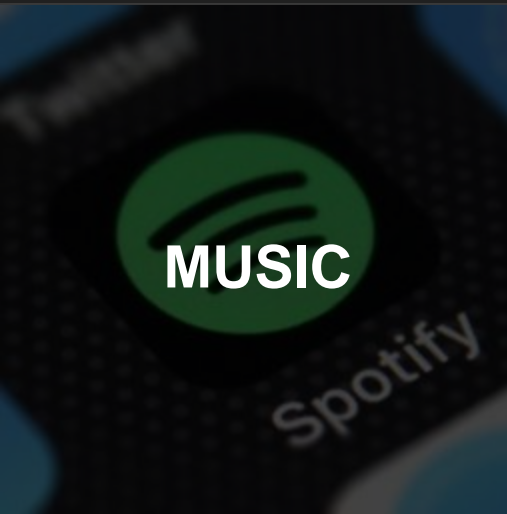
# Digitalization and the Expansion of Programmatic



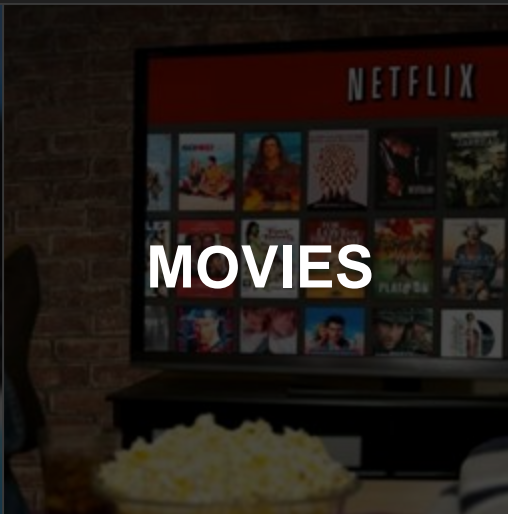
Digitalization\* is happening –  
and it's changing everything.

\*The integration of digital technologies into everyday life by the digitization of everything that can be digitized.

# Especially **media.**



**MUSIC**



**MOVIES**



**TV**



**PHOTOGRAPHY**

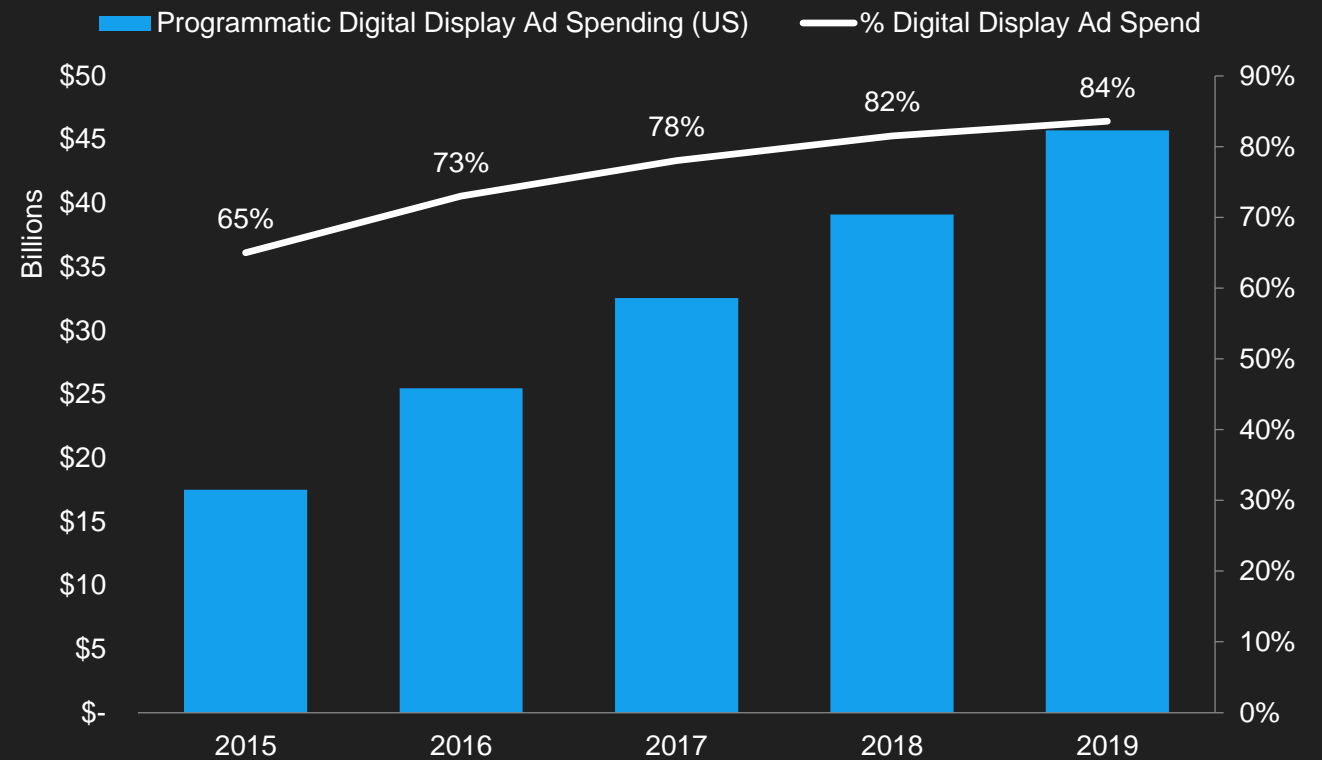


**PRINT**

The past year, and the current one, has experienced mixed trends for digital marketers.

# Globally Programmatic Continues to Drive Growth

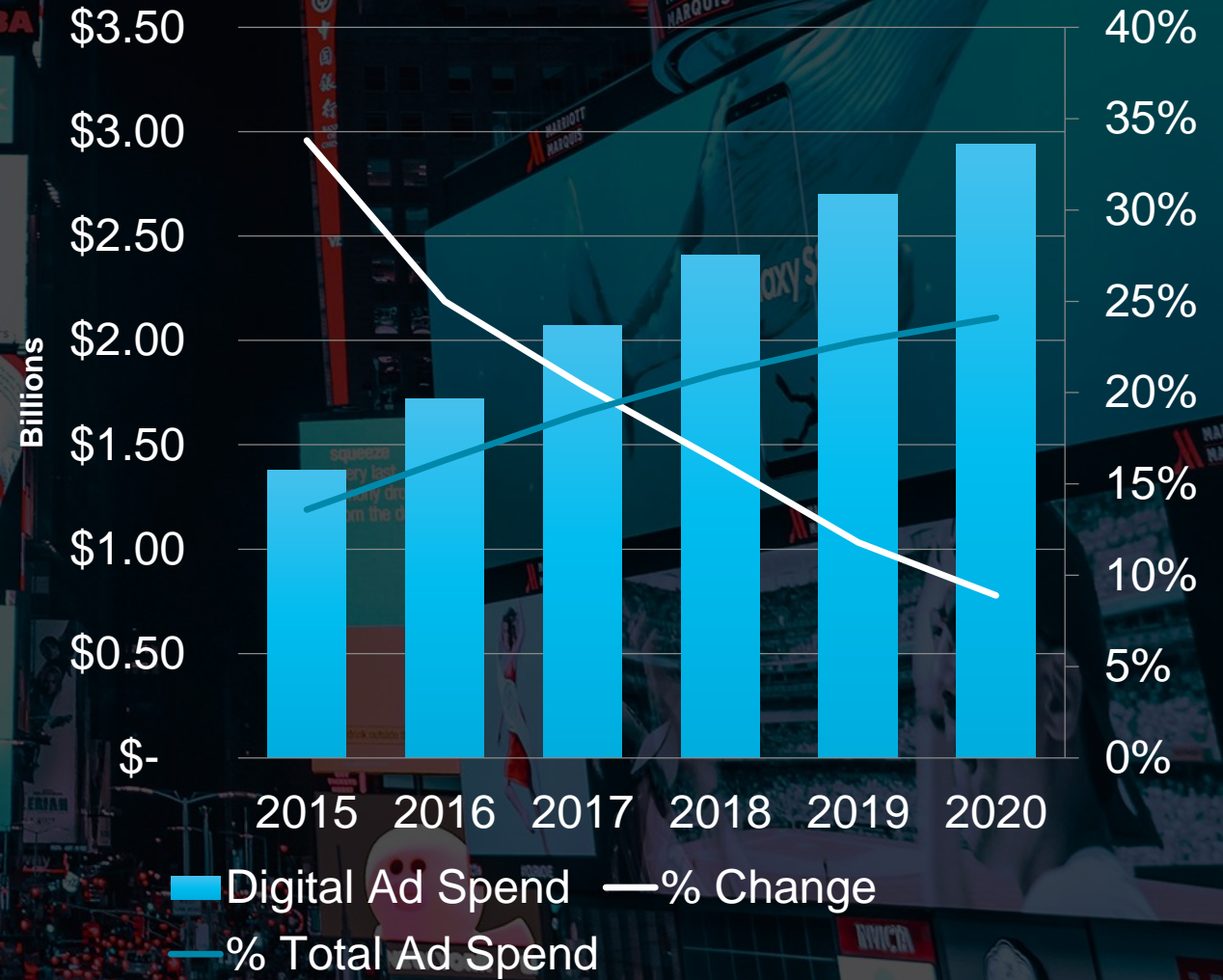
Agencies and advertisers pushing more ad buys to programmatic channels making it critical for publisher success.



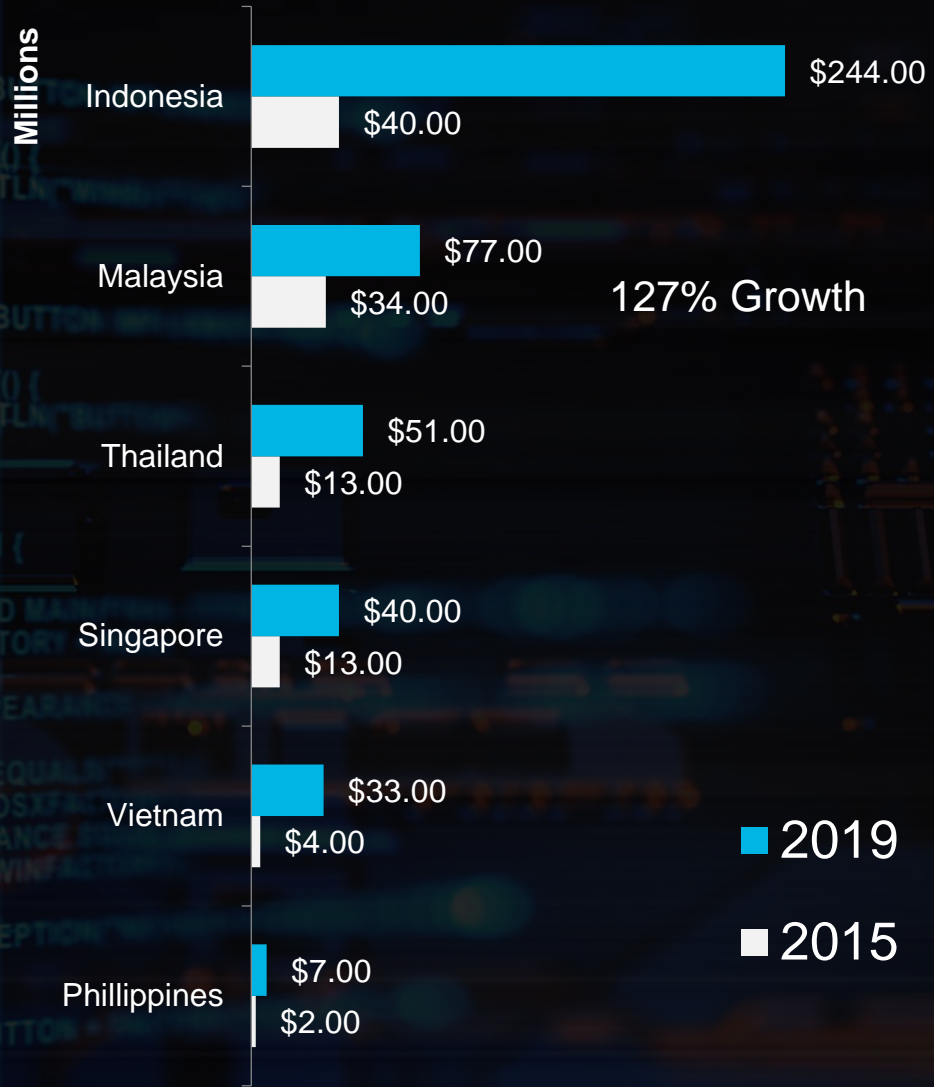
# Digital Ad Spend is Up in SEA

According to data from Magna Global, Brands will be spending US \$452m by 2019, compared to \$106m in 2015.

## Digital Ad Spend in SEA



Source: eMarketer 2017



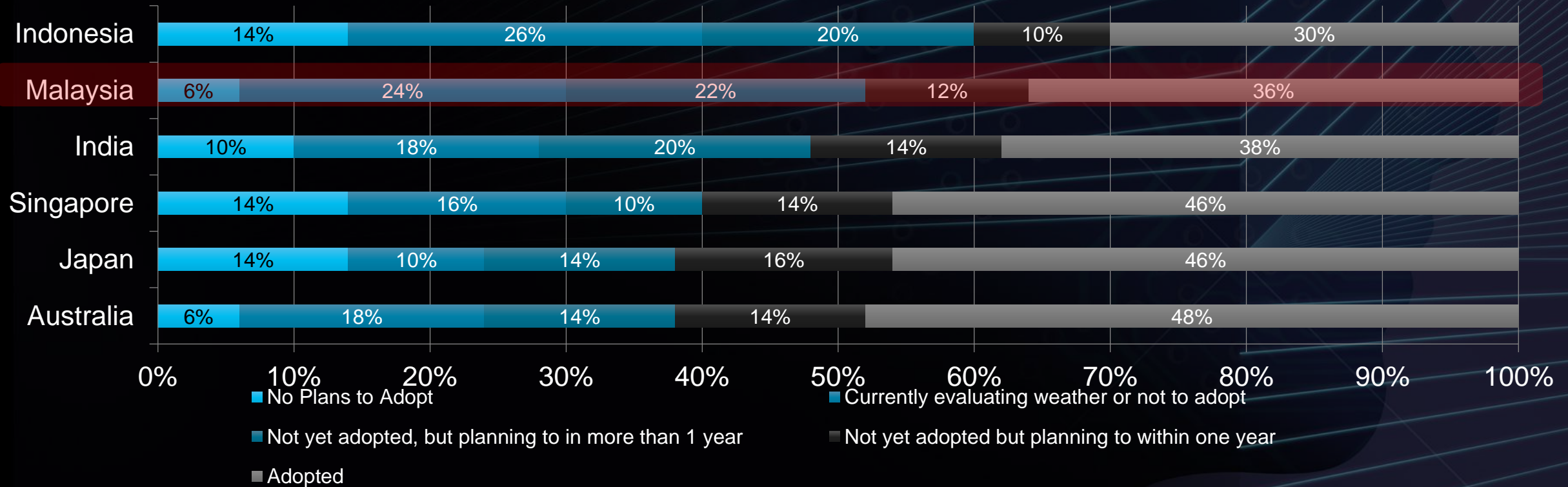
# SEA programmatic ad spend growth

- Mobile first and growing exponentially.
- Malaysia forecasted for 126% growth

Source: Magna Global

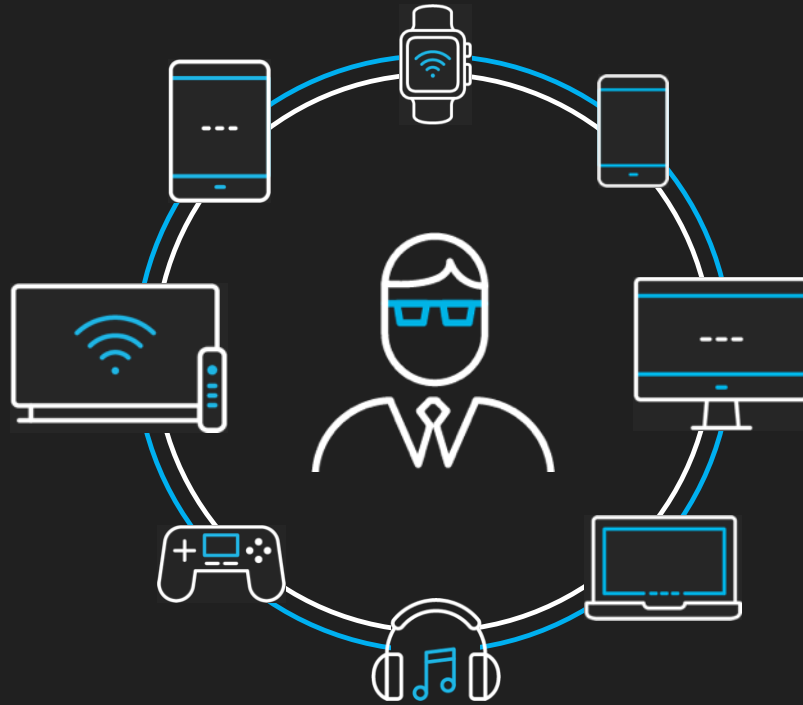
# Planned programmatic adoption growth

*Which of the following best describes your firm's use of Programmatic buying?*



Source: Forrester 2016

This **growth** is in **response** to  
changes in how users **consume** media..



On demand.  
Personalized.  
Uninterrupted.  
Across  
devices.



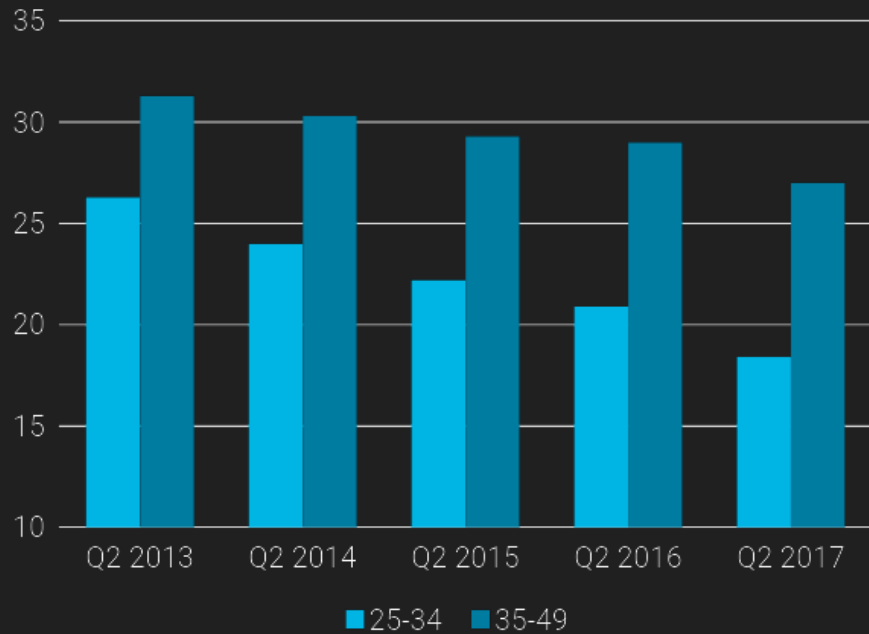
Today's consumers have **choices..**

Securing their **attention** is  
the new battleground.

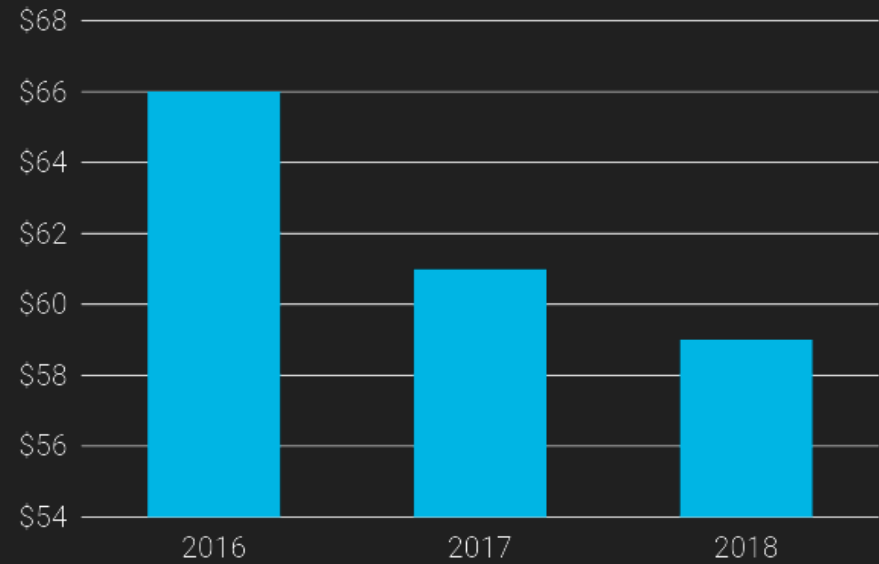
Welcome to the **#AttentionEconomy**

# Traditional TV is **waning**.

WEEKLY TIME SPENT WATCHING TV (HH)

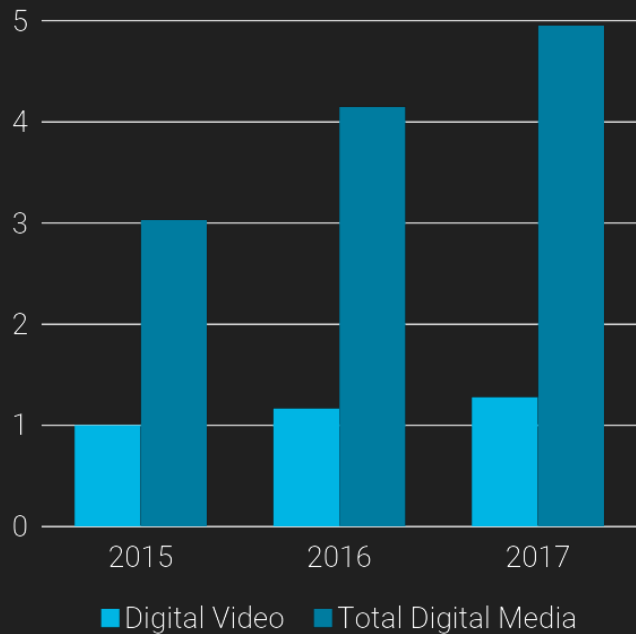


US TV AD SPEND (BILLIONS)

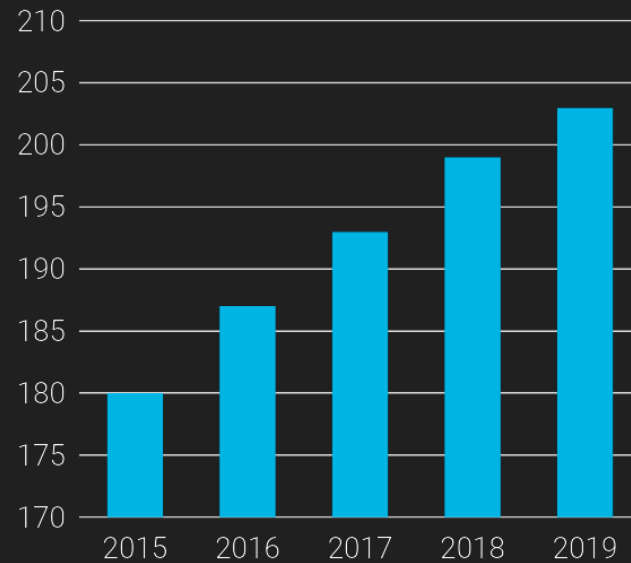


# While digital video accelerates.

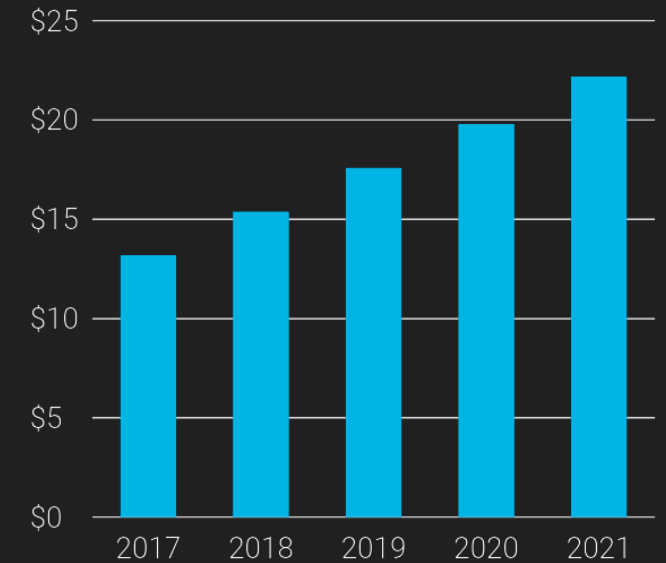
DAILY TIME SPENT WITH DIGITAL MEDIA (HH)



US OTT VIDEO SERVICE USERS



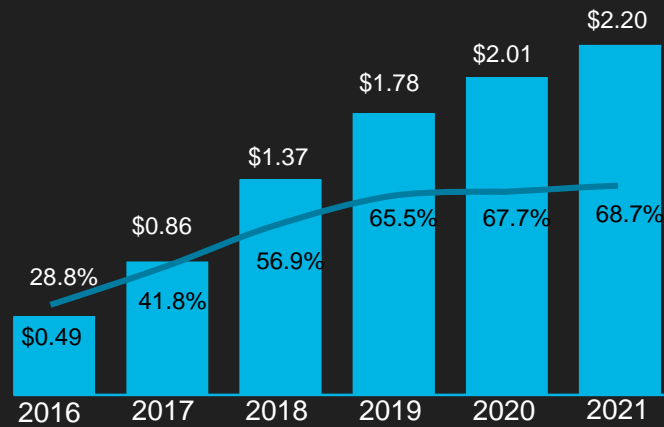
US DIGITAL VIDEO AD SPEND (BILLIONS)



Source: eMarketer, Sept 2017; Nielsen Total Audience Report, 2013 – 2017; eMarketer, Sept 2017; eMarketer, Aug 2017

# SEA is truly a mobile first region

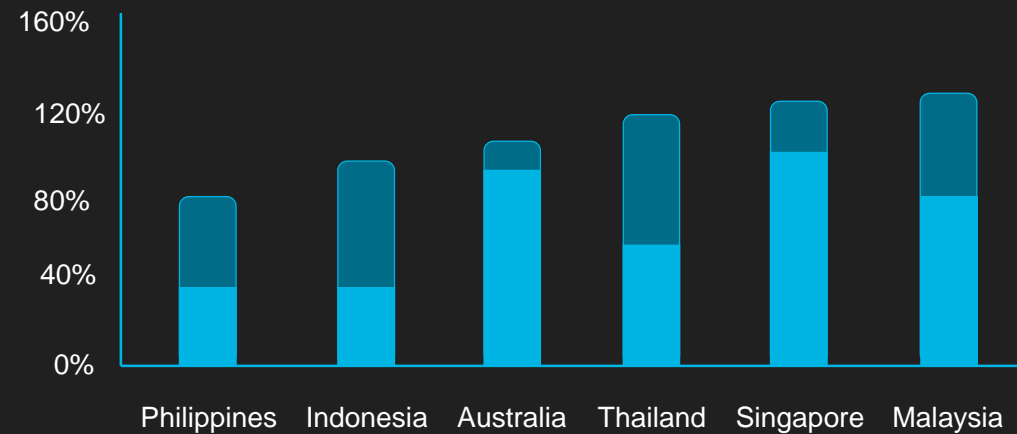
Mobile Ad Spending in SEA



■ Mobile Ad Spend — % of Digital Ad Spend

Source: eMarketer

Smartphone Subscription Penetration



■ 2015 Actual ■ 2021 Forecast

Source: Ericsson Mobility

# Digital natives **upending** status quo.

**amazon**

- Will spend \$5 billion on original content in 2018
- Boasts 70mm US Prime subscribers; 15mm daily viewers on Twitch TV

**NETFLIX**

- Invested \$8 billion into original content in 2018
- 200mm global subscribers by 2020

**facebook**

- Global audience of 1.9 billion active users
- Spending \$2 billion on content in 2018

**YouTube**

- 1.5 billion users/month watching average of 1 hour video content daily
- \$15 billion anticipated in ad revenue in 2018

# What they have in common.

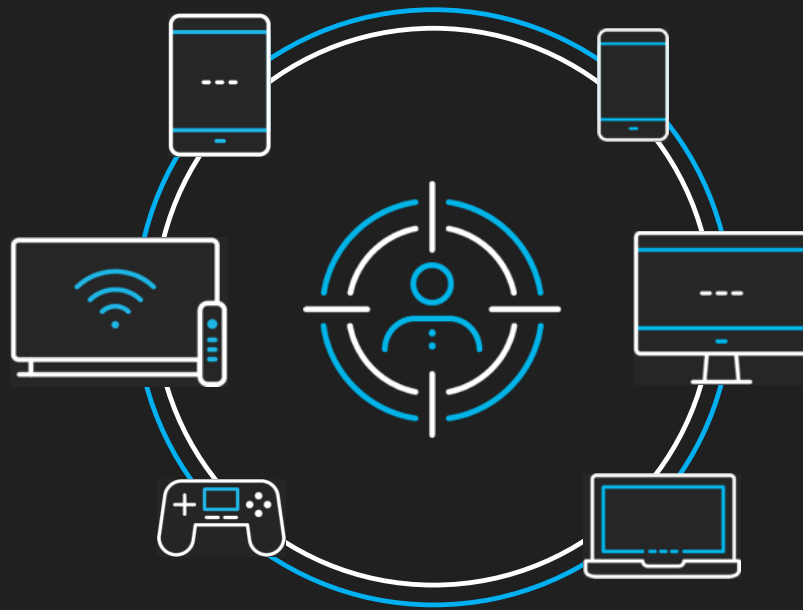
They are **audience attention aggregators**.

They make it **easy to buy highly targeted attention at scale**.

They are **closed environments** (aka walled gardens).



# Traditional publishers need to **be more like digital.**



Sell audiences.  
Cross-channel.  
At scale.  
With precision &  
ease.

*In a closed  
environment.*



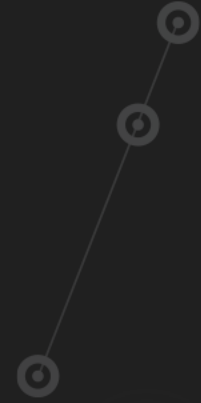
# Purpose-built, fully configurable tools.

Cross-screen, audience planning and buying solutions designed around your business goals and requirements.



06.

# Next Steps



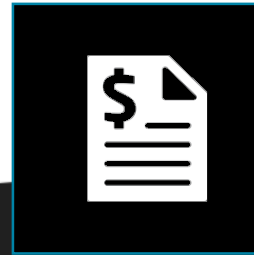
# Scalable, Yield Focused Technology is an Imperative for Advertisers and Publishers



UNDERSTAND THE  
VALUE OF YOUR  
INVENTORY



CONTROL YOUR  
MONETIZATION  
STRATEGIES



KNOW YOUR  
TECHNOLOGY COSTS



PROTECT AND  
MANAGE YOUR  
AUDIENCE DATA



OWN YOUR  
TECHNOLOGY AND  
STRATEGY

PROGRAMMATIC REPRESENTS A STRATEGIC AND GROWING PIECE OF YOUR STRATEGY.  
INSIST ON TECHNOLOGY THAT SCALES WITH YOUR BUSINESS, BUT DOESN'T EAT INTO IT.

# Building for tomorrow's programmatic pioneers

## Baseline Builders

Foundational tech setup comprised of independent platforms (separate user IDs)

High-touch manual processes

Siloed reporting and KPIs

## Programmatic Pioneers

Platforms connected via unified user ID through ad-server

Consolidated ad-server reporting across DSPs for robust campaign metrics

Building supply relationships, growing share of PMP trading

## Data Optimizers

Online and offline user IDs connected via 3d party providers

Data optimization tools for enhanced reporting and comprehensive data visualization

Direct access to key programmatic supply sources

## Holistic Trailblazers

Holistic campaign optimization across all media and supply channels

Centralized decision making

In-flight campaign optimization dashboard across channels

## Audience Evangelists

Campaign ROAS optimized in real-time across channels (RTB, direct, search)

Connected online and offline event measurement to prove ad campaign efficacy and incremental value

Unified reporting for holistic view of customer journey

The background features several abstract geometric shapes composed of thin white lines and small white circles. In the top left, there is a complex polygonal shape. In the top right, a triangle is formed by three circles at its vertices. In the bottom left, a single circle is connected to a line. In the bottom right, a triangle is formed by three circles at its vertices. The overall aesthetic is clean and modern.

**IPONWEB**

# Appendix

# What has changed?

- ⦿ The definition of personal data is expanding
- ⦿ Data subjects get expanded rights, including right to deletion, restriction, and portability of data
- ⦿ Consent is being redefined (and must be informed)
- ⦿ Organizations being held to greater security measures and compliance requirements
- ⦿ Introduces the concept of profiling
- ⦿ Defines and places obligations on both data controllers and data processors

*Any information related to a natural person or 'Data Subject', that can be used to directly or indirectly identify the person. It can be anything from a name, a photo, an email address, bank details, posts on social networking websites, medical information, location data, an identification number, or a computer IP address.*

# Caveat:

This material has been prepared for informational purposes only, and is not intended to provide, and should not be relied on, for legal advice.



# What should companies be doing

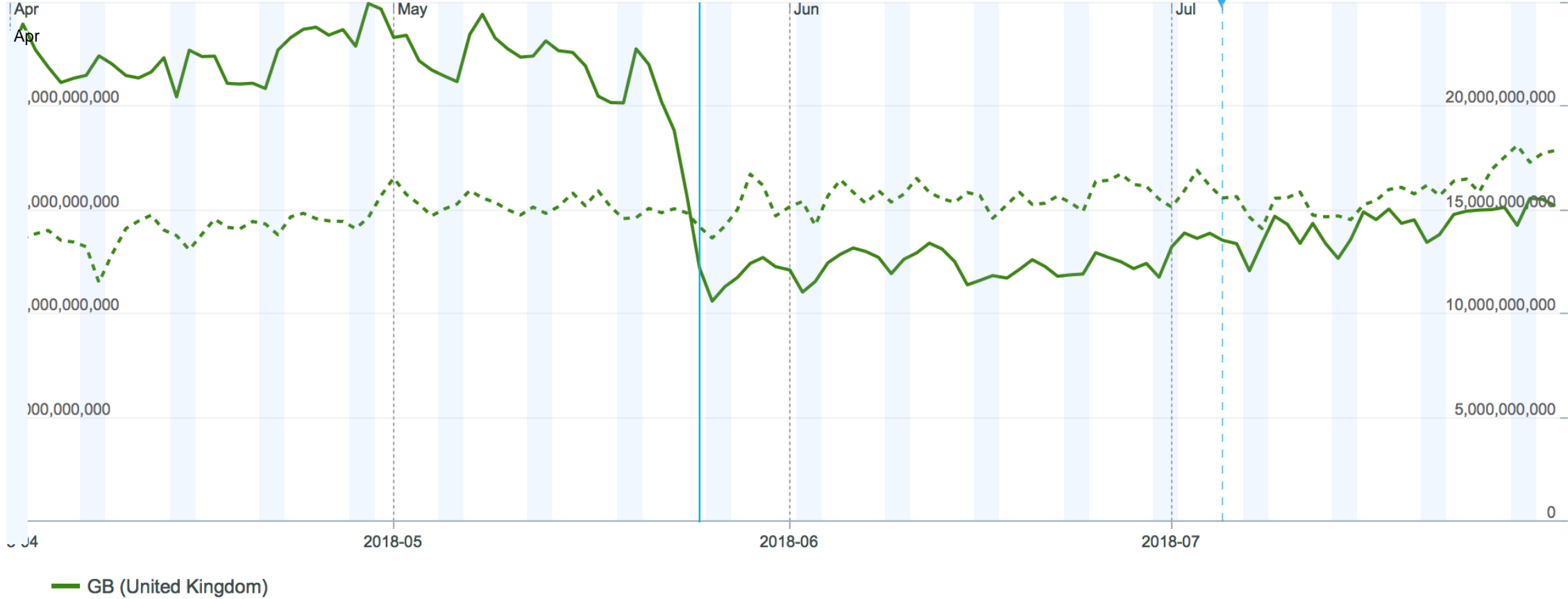
- ⦿ Map and audit your data trails
- ⦿ Define your role for various scenarios
- ⦿ Review your consent processes/language – and get it!
- ⦿ Review and update all relevant policies
- ⦿ Build or partner to ensure technical mechanisms are in place to ensure compliance
- ⦿ Train employees on new protocols/requirements
- ⦿ Consider appointing a Data Protection Officer
- ⦿ Document everything!

- Meticulously document procedures, incidents, data collected and incidents/responses
- Data Processing Agreements are set up after roles are determined
- Consent must be “specific, informed, unambiguous, active, and freely given.
- GDPR requires more detailed disclosures in policies and T&Cs.
- Technical mechanisms need to be in place for compliance/responses

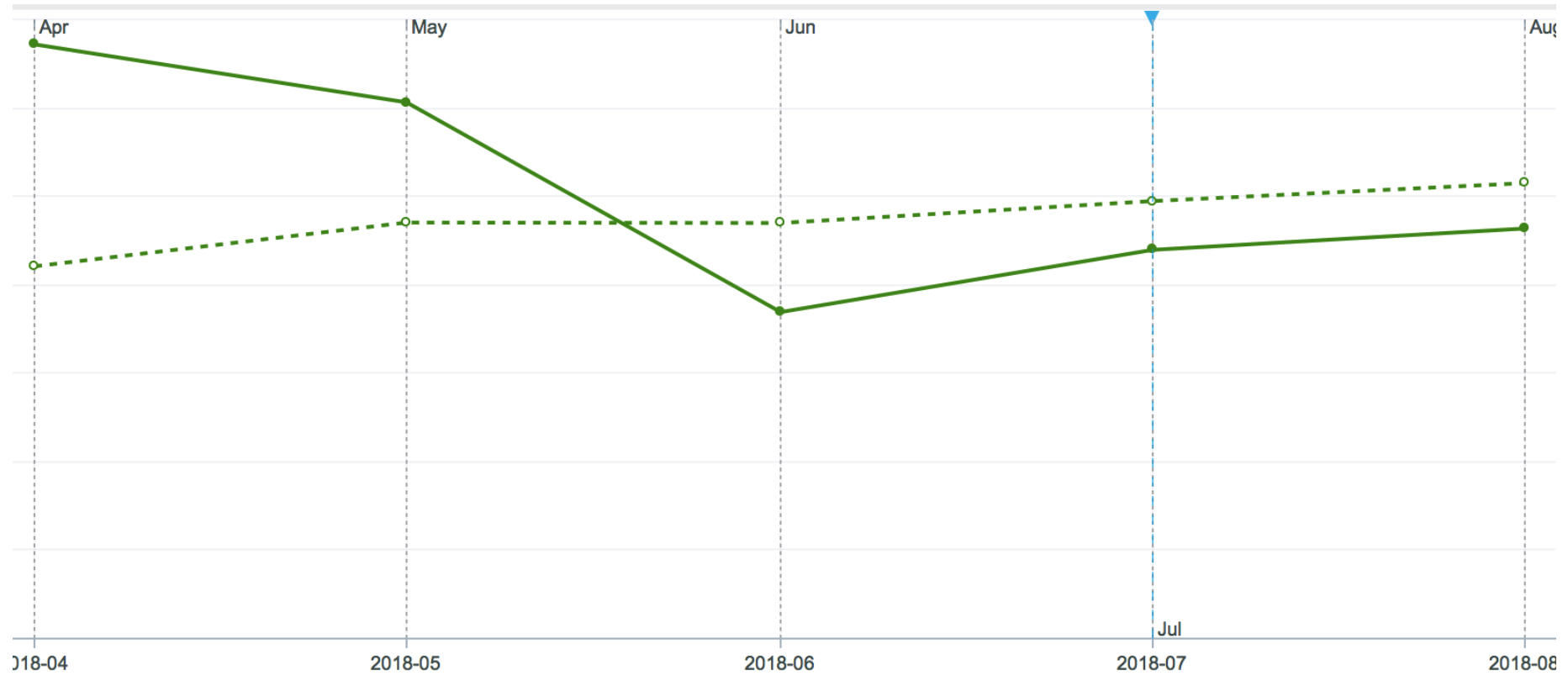
# Where can I go for more information?

- Official EU GDPR website - <https://www.eugdpr.org/>
- IAB Europe Guidance Docs - <https://www.iabeurope.eu/category/policy/guidance-documents/>
- IAB UK GDPR Hub - <https://www.iabuk.net/gdpr-hub>
- The GDPR Guy - <https://thegdprguy.com/>
- ICO Guide to GDPR - <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/>

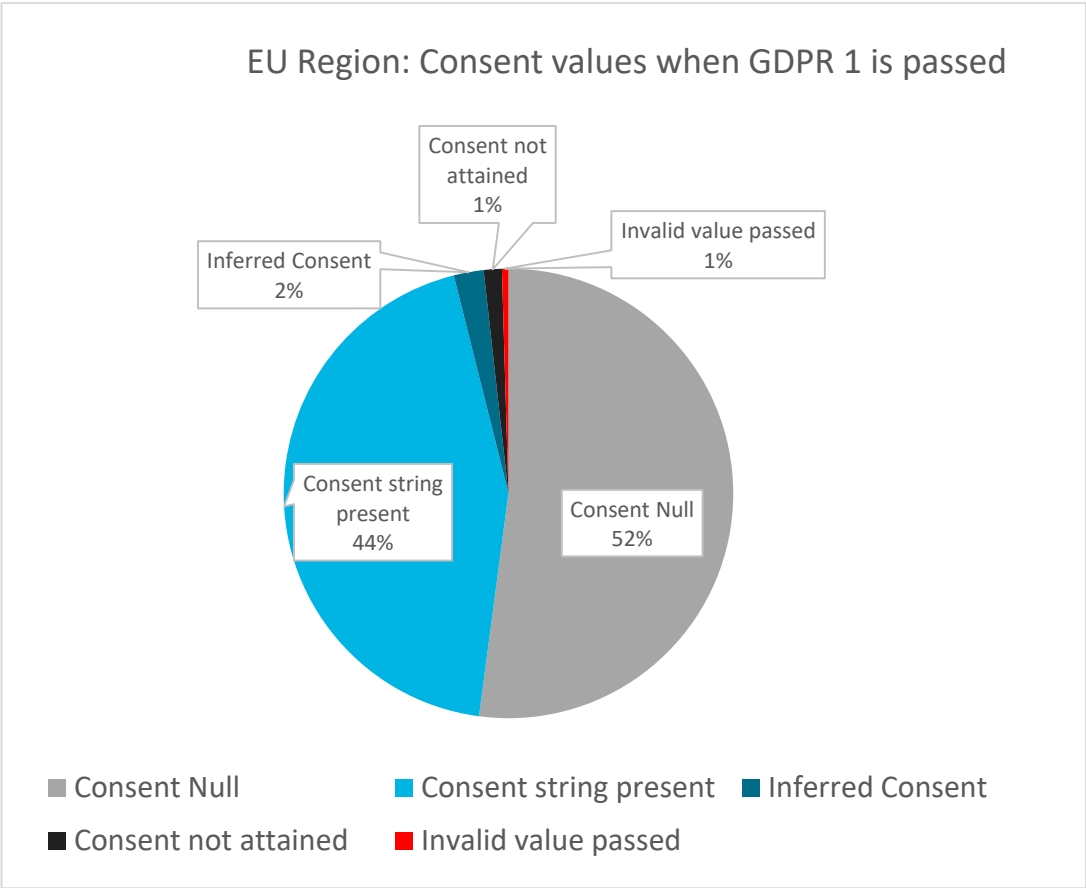
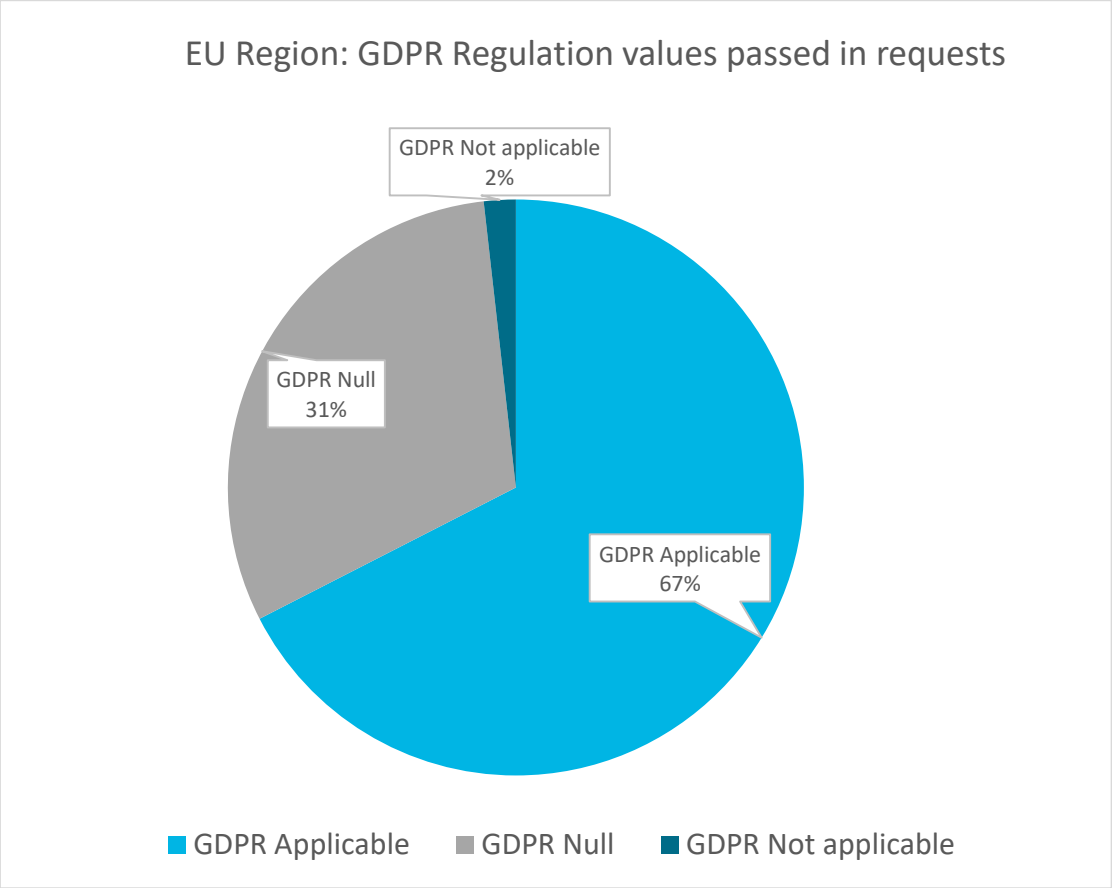
# UK Inventory Year-on-Year



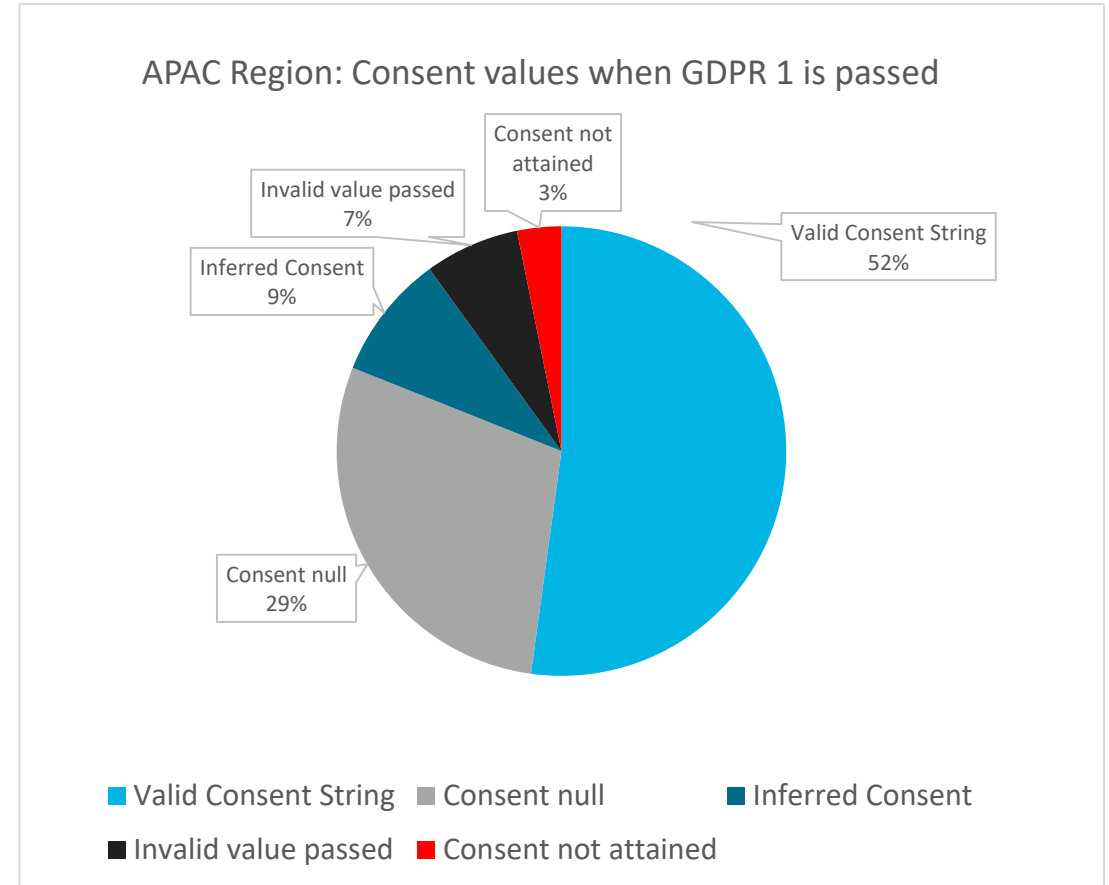
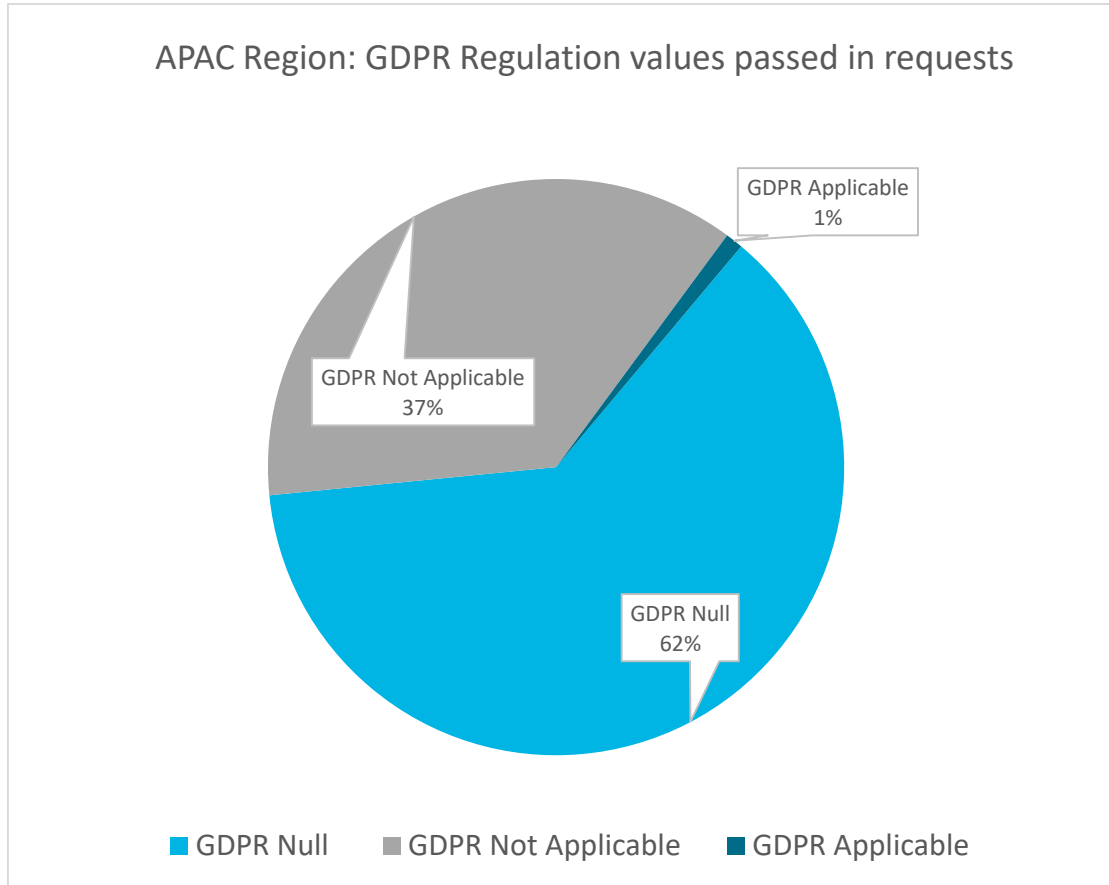
# However it is starting back previous levels



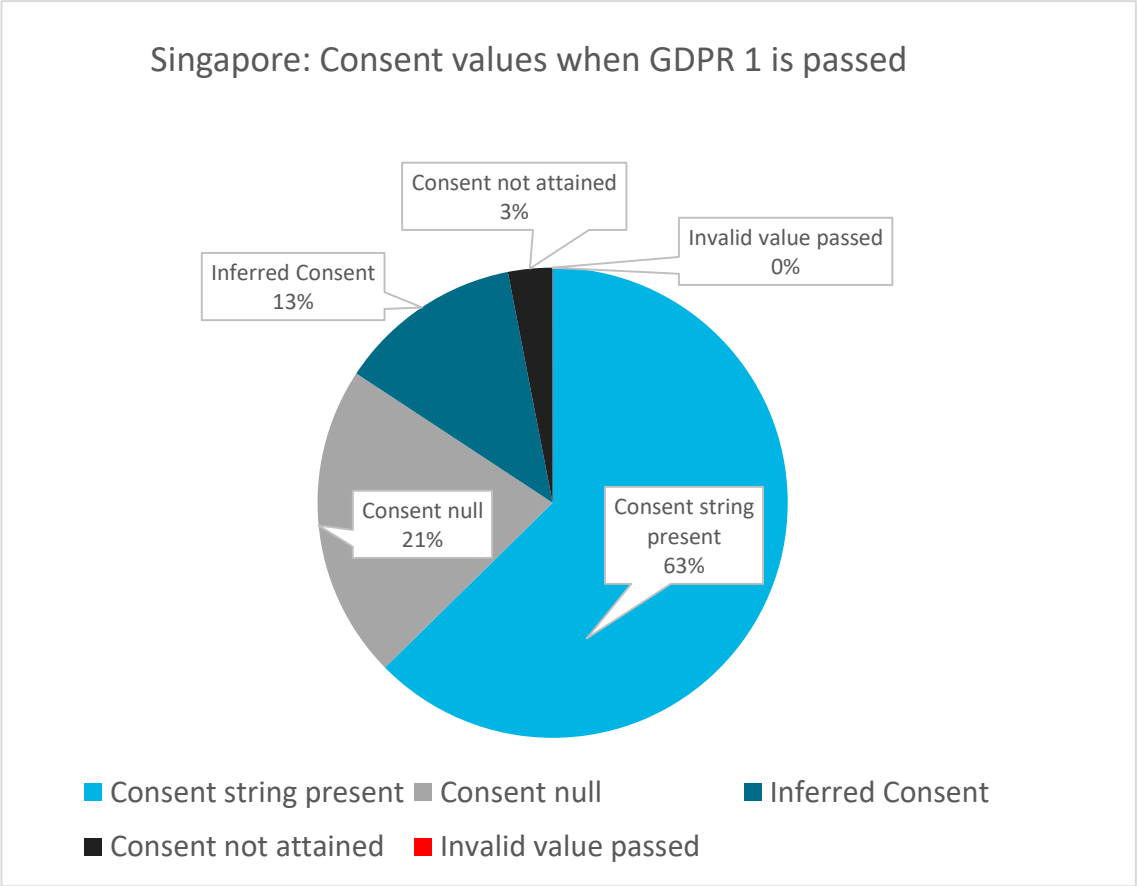
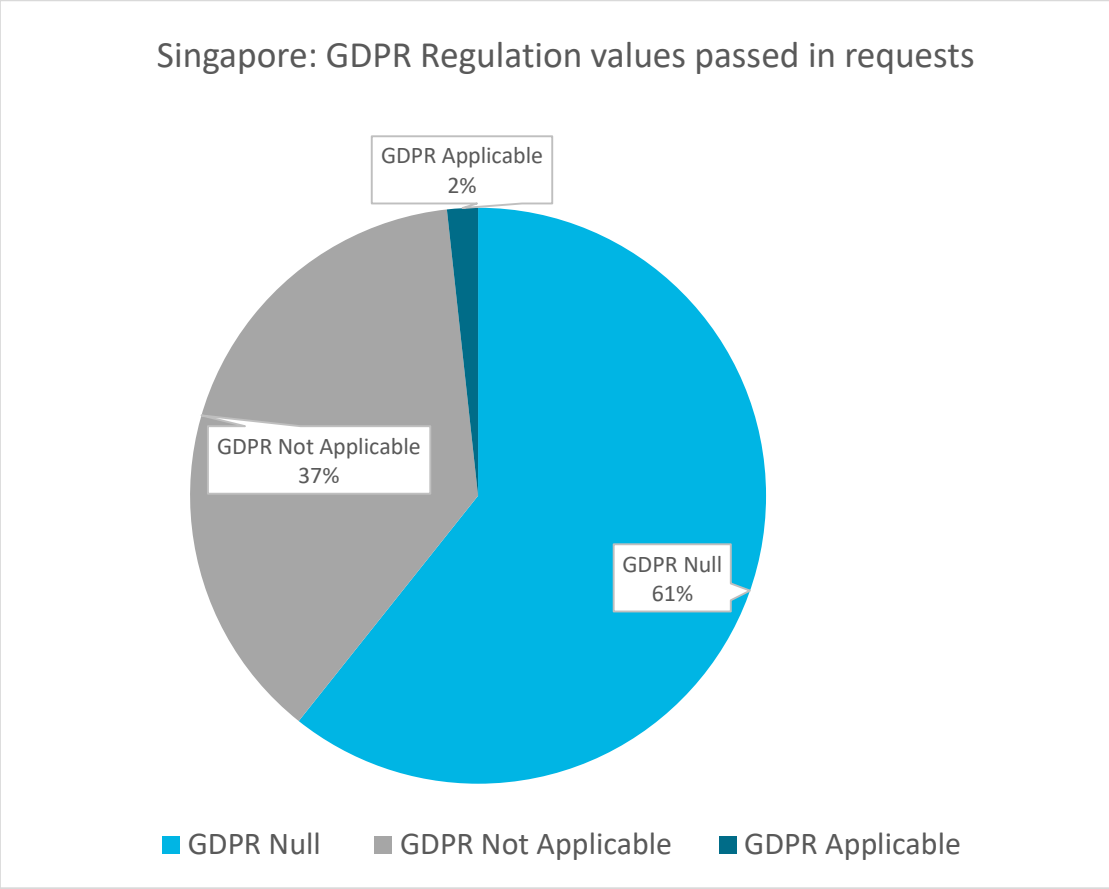
# EU consent string analysis



# APAC consent string analysis



# Singapore consent string analysis



The MCN logo is displayed in a bold, white, sans-serif font. The letters 'M', 'C', and 'N' are connected at the top, with the 'C' having a circular cutout. A registered trademark symbol (®) is located at the top right of the 'N'.

**MCN**<sup>®</sup>

**Launched campaign booking, optimization, & decisioning engine to give buyers visibility into MCN's cross-screen audiences and inventory:**

- Streamlines order requests, bookings, campaign management, and reporting into single workflow
- Brings together data and addressable inventory to reliably forecast and present audience avails
- Delivers first-pass optimization capabilities to broadcast partners
- Enables real multi-media trading capabilities